



# Rutland County Council

Web Consultation

Analysis for: Rutland County Council

Data range:

Consultation closes 28<sup>th</sup> September 2012

Blank Report V1.0 (Confidential)

If you have any queries please contact:

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Localisation of Council Tax Scheme

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## **Summary**

Data range:

Number of responses:

Number of responses across Leicestershire and Rutland:

Average response per council

## **What response can we expect?**

Typically web consultation response rates are lower than direct mail questionnaires with freepost reply facility.

XXX

## **What steps did we take to improve response rate?**

1. Districts found that promoting the questionnaire through twitter and other social networks increased responses.
2. The LCTS programme is arranged for leaflets to be distributed at Leicestershire County Council and Rutland libraries throughout September
3. Paper copies of the consultation were distributed to established voluntary and 3<sup>rd</sup> sector groups
4. Internal staff communications

## **What do the responses tell us?**

**Resources Scrutiny  
Report 176/2012 Appendix A**

Q1.

Do you think that everyone apart from pensioners should pay something towards their council tax?

Yes

No

Don't know

Q2.

Pensioners are not affected by these changes. Do you think that everyone else should pay a minimum of 10% towards their council tax?

Yes

No

Don't know

Did not answer

Q3.

Do you think that everyone (apart from pensioners, who are not affected by these changes) should pay a minimum of 20% towards their council tax?

Yes

No

Don't know

Q4.

Should people who receive council tax benefit who are living in more expensive properties get less council tax support?

Yes

No

Don't know

Q5.

Should people who receive council tax benefit be given extra help to pay their council tax, for a limited period, when they start to work?

Yes

No

Don't know

Q6.

At the moment, someone can get help to pay for all of their council tax. The amount they get will depend on how much money they have coming in. If they have more money coming in than the minimum the law says they need to live on, it would mean for every extra £1 they have in income, they are expected to pay 20p per week towards their council tax.

This could change so people will pay more than 20p for every extra £1 they have in income. Is this fair?

Yes

No

Don't know

Did not answer

If yes, how much more for every extra £1 in income do you think people should be asked to pay towards their council tax?

25p

30p

35p

Don't know

Not Answered

Q7.

Council tax benefit is assessed on the needs of the person making the claim, their partner and their dependent children. Any other adults within the household are expected to contribute towards the council tax bill, depending on their income. This could change so that these other adults contribute more towards the council tax bill.

Is this fair?

Yes

No

Don't know

If yes, are there people you would want to protect from paying more?

Answers

Q8.

At the moment, if you can afford to pay your council tax but live with someone on a low income, who is not your partner, you may be able to get help with your council tax. This is called second adult rebate. We might decide to no longer offer this rebate.

Should it be stopped?

Yes

No

Don't know

Q9.

People with savings of more than £16,000 don't qualify for benefit. Should people with savings of less than £16,000 be asked to use these savings to pay their council tax?

Yes

No

Don't know

If yes, is there an amount of savings below which people should not be asked to use them to pay their council tax? You shouldn't have to pay if your savings are less than:

£3,000

£6,000

£10,000

You should pay if you have any savings at all

Don't know

Not Answered

Q10.

We are proposing that if you qualify for less than £5 a week in council tax support, we won't help you pay your council tax bill. Is this fair?

Yes

No

Don't Know

Not Answered

Q10a

If no, from what level should we provide council tax support? Remember, if we do provide more support here, we will have to find savings elsewhere

For people who qualify for less than £4 a week in council tax support

For people who qualify for less than £3 a week in council tax support

For people who qualify for less than £2 a week in council tax support

For people who qualify for less than £1 a week in council tax support

No Answer

Q11.

Should the council protect the most vulnerable people from paying more?

Yes

No

Don't Know

Not Answered

Q11a.

Who do you think are the most vulnerable people in your area? Please place them in order - one being the most vulnerable and nine being the least vulnerable

Families with children under the age of 5

Lone parents with children under the age of 5

Carers

Foster Carers

People who get higher or middle rate disability living allowance

People who are rehoused because they are homeless

People who get a war widows pension

People in drug or alcohol recovery schemes

Ex offenders

NB. This is a total score for each category- low number indicates most vulnerable as scored on a scale of 1-9.

If you feel there are other vulnerable groups we should be aware of, please tell us what they are