



Rutland County Council

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Record of a meeting of the **PEOPLE (ADULTS AND HEALTH) SCRUTINY PANEL** held in the Council Chamber, Catmose, Oakham, at 7.00pm on **Thursday 10th April 2014**.

PRESENT: Mrs C J Cartwright – (Chairman, in the Chair)
Mr W J Cross
Mr J T Dale
Mr J M Lammie
Mr C A Parsons
Miss G Waller
Mr M R Woodcock

ALSO IN

ATTENDANCE: Mr R Begy Portfolio Holder for Culture, Community Safety and Housing

Mrs C Emmett Portfolio Holder for Health

Mrs L I Stephenson Portfolio Holder for Adult Social Care

Ms J Fenelon Chair of Healthwatch

Ms A Clark Engagement Specialist for the Project, Greater East Midlands Commissioning Support Unit

Ms R Lindridge Project Manager, East Leicestershire and Rutland Clinical Commissioning Group

OFFICERS

PRESENT: Mrs H V Briggs Chief Executive
Miss M Gamston Support Officer
Ms A Grainger Head of Service, Health and Commissioning
Mrs G Rhodes White Interim Director for People

APOLOGIES: Mr G Conde and Mrs J K Figgis

936. RECORD OF MEETING

The Record of the meeting of the People (Adults & Health) Scrutiny Panel held on 27 February 2014, copies of which had been previously circulated, was confirmed and signed by the Chairman.

937. DECLARATIONS OF INTEREST

Mrs Emmett declared that she undertook work for the National Health Service and the Department of Health.

938. PETITIONS, DEPUTATIONS AND QUESTIONS

No petitions, deputations or questions had been received from Members of the public.

939. QUESTIONS WITH NOTICE FROM MEMBERS

No Questions with Notice had been received from Members.

940. NOTICES OF MOTION FROM MEMBERS

No Notices of Motion had been received from Members.

941. CONSIDERATION OF ANY MATTER REFERRED TO THE PANEL FOR A DECISION IN RELATION TO CALL IN OF A DECISION

No matter was referred to the Panel for a decision in relation to call in of a decision in accordance with Procedure Rule 206.

942. URGENT CARE CONSULTATION

Report No. 104/2014 from the Director of People was received.

The Engagement Specialist for the Project, Greater East Midlands Commissioning Support Unit, Ms A Clark and the Project Manager, East Leicestershire and Rutland Clinical Commissioning Group, Ms R Lindridge gave an overview of the consultation.

During discussion the following points were noted:

- i) That there was a lack of data in the consultation document, for example, proportion attending Peterborough Hospital that should have attended a local hospital. Members were advised that detailed analysis was available;
- ii) That a clearer understanding of why people attended Accident and Emergency was required;
- iii) That all options would continue to provide X-ray provision;
- iv) That Options 1 and 3 allowed a maximum waiting time of 2 hours for a walk-in service for minor injury at a GP surgery;
- v) That waiting times for minor illness were covered within the GP's core contract with the NHS;
- vi) That Option 3, the preferred option, provided the greatest level of cover for Rutland residents with urgent care centre to continue at the Rutland Memorial Hospital (RMH);
- vii) That following the consultation a significant amount of marketing would be required on where to attend for minor injury or minor illness;
- viii) That under Option 3, with services available until 9 pm on weekdays, residents from the south of the County would be likely to attend RMH as out of county services in Corby were not available after 8 pm;

Members voted to recommend Option 3 as the preferred option. Miss Waller requested that it be noted that she voted against Option 3 as it was to be regretted that there would be no urgent care centre in Rutland between 8 am and 6 pm. That it was unfortunate that during the daytime, parents particularly would not consider the GP for minor injuries but would go to Accident and Emergency. Concern for the options for parents was why Miss Waller had voted against this option.

Agreed:

1. That the Panel noted the consultation.
2. That the Panel recommended Option 3 as the preferred option.

943. BETTER CARE FUND

Report No. 82/2014 from the Chief Executive was received.

The Portfolio Holder for Health, Mrs Emmett, introduced the report the purpose of which was to update Cabinet on the progress made in relation to the 'Better Care Fund following the initial submission of the plan on 14 February 2014 and the final submission made on 4 April 2014.

Members were advised that Cabinet had amended recommendation 2.2 of Report No. 82/2014 with the final submission being deferred to allow for further work to strengthen financial governance.

During discussion the following points were noted:

- i) That better data sharing based on the NHS number (paragraph 4.7 to Report No. 82/2014) was an ongoing project for the Authority;
- ii) That measures in place to decrease the amount of falls included assistive technology and aids and equipment. Members were also advised that a Falls Clinic was based at the Rutland Memorial Hospital;
- iii) That the five daycentres in Rutland were undersubscribed and provision was being reviewed;
- iv) That to make best use of Rutland Memorial Hospital was the top priority going forward;
- v) That Rutland's Integration Executive should also include representatives from Kettering and Peterborough Hospitals as other local hospitals used by Rutland residents.

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8.15 pm Mr Dale left the meeting and did not return.

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944. PEOPLE FIRST UPDATE

A verbal update from the Chief Executive, Mrs Briggs, was received. A presentation handout was distributed and discussed.

Members were advised that structural changes were in common with other

councils with the structure continually being reviewed and where not working it was altered. Members were informed that it was four years since significant changes had been made to the People Directorate and that with the retirement of the Director the opportunity to review the directorate had been taken. A fundamental review of the directorate had shown that significant changes were required and these would be recommended to Members. A number of meetings and workshops to engage with staff had been held and that there were financial and policy drivers to be followed.

945. EAST MIDLANDS AMBULANCE SERVICE (EMAS) UPDATE

A verbal update from the Portfolio Holder for Health, Mrs Emmett, was received.

Members were advised that the recent Care Quality Commission (CQC) inspection acknowledged that the service had improved but that there was still work to be undertaken. Members were also advised that there had been several changes to the senior management of the service.

Members requested sight of the CQC inspection report.

Agreed:

1. That the Interim Chief Executive of EMAS, Sue Noyes be invited to an Autumn meeting of this panel.
2. That Mrs Emmett would advise Mrs Cartwright of the points to be covered by EMAS, following her letter concerning the lack of Rutland specific data previously presented to this Panel.

946. CARE QUALITY COMMISSION (CQC) INSPECTIONS IN RUTLAND

Report No. 96/2014 from the Chief Executive was received.

The Portfolio Holder for Adult Social Care, Mrs Stephenson, introduced the report, the purpose of which was to provide information on outcomes of CQC inspections in Rutland.

Mrs Stephenson stated that she wished to write to the CQC regarding their grading structure and the possibility of grading within the 'met standard'. The agreement of the Panel was sought. It was agreed that Mrs Stephenson would also write to the Minister of State, the Chair of the Select Committee and the MP for Melton and Rutland. Mrs Stephenson agreed to electronically circulate the draft letter to the Panel.

The following points were noted during discussion:

- i) That the three inspections, Stowe Court, Rutland House Community Trust and Rutland Care Village had all met the CQC standard;
- ii) Rutland Care Village – signs of improvement from the previous report. However, the Council was still receiving safeguarding complaints and officers leading on this were meeting with the CQC.

Agreed:

1. That the Panel noted the report.
2. That the Portfolio Holder, Mrs Stephenson, would write to the CQC, Chair of the Select Committee and the MP for Melton and Rutland; the draft letter to be electronically circulated to Panel members.

947. REVIEW OF FORWARD PLAN

Agenda items to be considered for future meetings:

- i) Safer Rutland Partnership Strategy
- ii) Care Bill

948. ANY OTHER URGENT BUSINESS

No items of urgent business had been previously notified to the person presiding.

949. DATE AND PREVIEW OF NEXT MEETING

Thursday 29 May 2014

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The Chairman declared the meeting closed at 9.13 pm

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