



Rutland County Council

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Record of a meeting of the **PEOPLE (ADULTS & HEALTH) SCRUTINY PANEL** held in the Council Chamber, Catmose, Oakham at 7.00 pm on **Thursday 5 February 2015**

PRESENT: Mrs C J Cartwright (in the Chair)
Mr R Clifton
Mr G Conde
Mr W J Cross
Mr J T Dale
Mr R J Gale
Mr D C Hollis
Mr J M Lammie
Miss G Waller
Mr M R Woodcock

ALSO IN

ATTENDANCE: Mrs C E Emmett Portfolio Holder for Health
Mrs L I Stephenson Portfolio Holder for Adult Social Care
Mr P Sinclair Assistant Operations Director, East Midlands Ambulance Service
Ms A Palmer Membership Manager, East Midlands Ambulance Service

OFFICERS

PRESENT: Mr M Andrews Deputy Director People
Mr M Naylor Head of Delivery (Ageing Well)
Dr T O'Neill Director for People and Deputy Chief Executive
Miss M Gamston Corporate Support Officer
Miss J Narey Corporate Support Officer

APOLOGIES: None received

709 MINUTES OF LAST MEETING

The minutes of the meeting of the People (Adults & Health) Scrutiny Panel held on 18 December 2014, copies of which had been previously circulated, were confirmed and signed by the Chairman.

710 DECLARATIONS OF INTEREST

Mrs Emmett declared that she undertook work for the National Health Service and the Department of Health.
Mr Woodcock declared that his wife is a Care Quality Commission Inspector.

711 PETITIONS, DEPUTATIONS AND QUESTIONS

No petitions, deputations or questions were received from members of the public.

712 QUESTIONS WITH NOTICE FROM MEMBERS

No questions were received from members.

713 NOTICES OF MOTION FROM MEMBERS

No Notices of Motion were received from members.

714 CONSIDERATION OF ANY MATTER REFERRED TO THE PANEL FOR A DECISION IN RELATION TO CALL IN OF A DECISION

No matter was referred to the Panel for a decision in relation to call-in of a decision in accordance with Procedure Rule 206.

715 EAST MIDLANDS AMBULANCE SERVICE (EMAS)

Mr Paul Sinclair, Assistant Operations Director for East Midlands Ambulance Service gave his presentation, copies of which were distributed.

Key points highlighted were:

- i. Clinical and Quality Strategy being driven forward;
- ii. Recruiting an additional 80 staff. Technician role being re-introduced. Pilot Enhanced Clinical Assessment Team (CAT) proving successful;
- iii. Capital investment into the service's fleet with 29 new ambulances, 12 fast response vehicles, 6 training vehicles and an improved vehicle tracking system;
- iv. Improved Information Management and Technology (IM&T) system to improve patient care by sharing patient data across providers;
- v. Capital investment in the EMAS estate (headquarters, education sites and ambulance stations). Investment already made in Oakham ambulance station;
- vi. Aim is to secure EMAS's position as a community based provider of urgent and emergency healthcare across the East Midlands.

During discussion the following points were noted:

- a) Discussions were ongoing between EMAS and Rutland Fire Service regarding the sharing of resources.
- b) Situation in Accident and Emergency over Christmas resulted in the loss of (approximately) 40 hours per day for EMAS, equating to the loss of 5 ambulance crews. A&E demand had since fallen and the 111 system was becoming more effective.
- c) Daily monitoring system being developed for elderly patients so assistance can be provided before an ambulance is required.

AGREED:

1. That the Panel noted the content of the report.

716 UPDATE FROM HEALTH AND WELLBEING BOARD INCLUDING BETTER CARE FUND

Report No. 30/2015 from the Director for People was received. The purpose of the report was to update Scrutiny on the work of the Rutland Health and Wellbeing Board and on the specific progress relating to the delivery of the Rutland Better Care Fund Plan.

During discussion the following points were noted:

- a) 11 projects had been identified to meet the objectives of the Better Care Fund;
- b) Rutland Health and Wellbeing Board continued to work well with partners. Board meetings to be held more frequently;
- c) Better Care Together Plan and Learning Disability Pathways amalgamated into the identified projects;
- d) Four Community Agents due to start 1st April 2015. Based within the Rutland community to provide advice and guidance. Integrated Care Co-ordinators would be based in the four GP practices (Uppingham, Oakham, Empingham, St. George's Barracks) to provide medical assistance.

AGREED:

- 1. That the Panel noted the content of the report.
- 2. That the Panel receive details on who attends the Health and Wellbeing Board.
- 3. Mrs Emmett to obtain out of hours figures for Mrs Cartwright.

717 CARE ACT COMMUNICATIONS PLAN

A verbal report was received from the Portfolio Holder for Adult Social Care, Mrs Stephenson.

During discussion the following points were raised:

- a) National publicity campaign commenced;
- b) Local publicity would be in two phases. First phase was engagement with the public. Second phase (starting summer 2015) would be consulting with the public.

AGREED:

- 1. That the Panel noted the content of the report.
- 2. That the Panel receive a copy of the Care Act Communications Plan.

718 CARE ACT INFORMATION AND ADVICE STRATEGY

Report No. 28/2015 from the Director for Resources was received. The purpose of the report was to consult Scrutiny on the draft Information and Advice Strategy 2015-2018.

During discussion the following points were noted:

- a) This strategy would be 'Phase 1' of a wider corporate initiative to develop the Council's website and provision of Information and Advice/Guidance;
- b) Agreed strategy to be in place by 1st April 2015;
- c) Draft strategy was based on existing consultation with public. Public would be consulted on agreed strategy in Phase 2. Phase 2 deadline was 1st April 2016;
- d) Web-based information service must be user-friendly and accessible to all;
- e) Information to be available through other sources – Community Agents, Social Workers, GPs.

AGREED:

- 1. That the Panel noted the content of the report.

2. That the Panel receive a 2-page summary of the Care Act Information and Advice Strategy.

719 CARE QUALITY COMMISSION (CQC) INSPECTIONS IN RUTLAND

Report No. 31/2015 from the Director for People was received. The purpose of the report was to provide information on the outcomes of CQC inspection of Belton House Retirement Home in Rutland.

The Portfolio Holder for Adult Social Services, Mrs Stephenson, introduced the report.

During discussion the following points were raised:

- a) Inspection identified that staffing levels were not always sufficient to meet the needs of the people who used the service;
- b) Improvements ongoing - new Manager in place at Belton House and Activities Organiser to commence soon;
- c) Authority developing an 'early warning system' to enable intervention at an earlier stage;
- d) Suggestion to use Community Agents to visit/report on establishments as part of 'early warning system';
- e) Aim was for the Authority to support and **challenge** providers and strengthen relationship with CQC.

AGREED:

1. That the Panel noted the content of the report.
2. That the Portfolio Holder for Adult Social Services, Mrs Stephenson contacts the CQC to request that future inspection reports include the author's name, as per OfSTED inspection reports.

720 DAY CENTRE PROVISION

A verbal update was received from the Portfolio Holder for Adult Social Services, Mrs Stephenson.

During discussion it was noted:

- a) Changes would be made to the service;
- b) 150 letters have been sent out to service users and service changes have been advertised across various media including Rutland Radio;
- c) Report on 'Day Centre Provision – current use and future needs' to be presented at the next meeting.

AGREED:

1. That the Panel noted the content of the report.
2. That the Panel would receive the Day Centre Provision report at April's meeting of the People (Adults & Health) Scrutiny Panel.

721 REVIEW OF FORWARD PLAN

The programme of work for the Panel was distributed.

722 ANY OTHER URGENT BUSINESS

There was no other urgent business.

723 DATE AND PREVIEW OF NEXT MEETING

Thursday 30 April 2015

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The Chairman declared the meeting closed at 9.45 pm

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