

# peoplefirst



## Submit your views

This is your opportunity, having read the information provided, to let us know what you think about our People First proposals. We will read every response and take your views into account.

You can complete this questionnaire online at [www.rutland.gov.uk/peoplefirst](http://www.rutland.gov.uk/peoplefirst)

Alternatively, please use the following methods to return this form to Rutland County Council:

- Complete the survey at any of the consultation events and hand to staff
- Leave your form with Customer Services at Catmose
- Leave your form with library staff at Oakham, Uppingham, Ketton or Ryhall

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## Other ways to get involved:

We want as many people as possible to get involved with the People First consultation and have arranged the following opportunities for you take part:

**Wednesday 28 May** - Public drop-in session at Oakham Library between 10.00am and Midday

**Wednesday 4 June** - Public meeting at the council offices between 5.30pm and 7.30pm

**Thursday 5 June** - Joint Scrutiny Panel meeting at the council offices in Oakham at 7.00pm.

**Friday 6 June** - Public drop-in session at Uppingham Library between 2.00pm and 4.00pm

**All responses must be submitted by Friday 13 June 2014**

# A Some general questions to gather your views about how the council delivers services

**Question 1** Do you agree that it's important for the council to review services with a view to protecting some of the most important for the future?

YES  NO  DON'T KNOW

**Question 2** Should the council prioritise services for the most vulnerable members of our community, even if it means reductions elsewhere?

YES  NO  DON'T KNOW

**Question 3** Do you support plans for a Citizen's Charter outlining what the local community expects of the council and what the council expects in return?

YES  NO  DON'T KNOW

**Question 4** Some common themes have already emerged that we feel apply across many of our services. Do you support the following?

	Yes	No	Don't Know
Reduced levels of service (e.g. reduced opening hours, slower response times) to redistribute money to other areas	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accept reduced eligibility to access some services so only the most vulnerable are supported in the first instance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are you prepared to travel further (still within Rutland) to access services?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Would you be willing to pay to receive some services if it was the only way they survived?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The council already works with partners (other council's, health, voluntary sector) to deliver services. Do you support co-locating services using joint funding wherever possible?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Do you agree with the council investing additional time and resource into contract re-negotiations to secure the best value arrangements?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## **B** Some specific questions about some of our **Family Support services**

We strongly advise reading the **background information** available before answering each question. If you want to make additional comments, space is provided on the back page.

### **Question 1** **Fostering Service**

Do you agree that the council should review the levels of support made to Foster Carers to ensure these are comparable with elsewhere

YES  NO  DON'T KNOW

### **Question 2** **Aiming High**

The council provides short breaks and leisure activities for young people with complex disabilities and their families. In future, we will review whether support (number of hours) should be prioritised for those with the highest needs. Do you agree?

YES  NO  DON'T KNOW

### **Question 3** **Children's Centres**

Do you agree with our plan to transfer services delivered at the Children's Centre at Casterton to our other sites? This is part of a wider piece of work that will also introduce charges for sessions that are available for parents with children aged under one.

YES  NO  DON'T KNOW

### **Question 4** **Information Services**

We currently provide information for families through a standalone team. Do you agree with our plans to join up with other information services within the council and link more closely with partners including health and voluntary sectors?

YES  NO  DON'T KNOW

### **Question 5** **Youth Support**

The council plans to reduce the level of offer provided by the youth service and this will see the number of supported youth clubs reduce from 8 to 3. Should the council encourage the voluntary and community sector to take on these services?

YES  NO  DON'T KNOW

Questions continue on next page



## Some specific questions about some of our Health and Wellbeing services

We strongly advise reading the **background information** available before answering each question. If you want to make additional comments, space is provided on the back page.

### Question 1 Carer Support

Do you agree that carers in Rutland should receive similar levels of support to those living in neighbouring council areas?

YES  NO  DON'T KNOW

### Question 2 Community Care Packages

Rutland County Council spends a considerable amount of money on Community Care Packages; this includes Direct Payments. Do you agree with setting an upper limit for packages and reviewing these annually?

YES  NO  DON'T KNOW

### Question 3 Domiciliary & Residential Care

Do you support council plans to deliver more services in the home to encourage and support people to live independently as long as possible?

YES  NO  DON'T KNOW

### Question 4 Day Services

As less older people are choosing to use day care services/day centres, do you agree that we should look at different ways of supporting older people?

YES  NO  DON'T KNOW

### Question 5 Meals delivered to the home

Less older people are choosing to have a hot meal delivered to their home. Do you agree that the council should explore alternative ways of delivering the 'Meals on Wheels' service?

YES  NO  DON'T KNOW

Questions continue on next page

# **D** Some specific questions about some of our Learning and Skills services

We strongly advise reading the **background information** available before answering each question. If you want to make additional comments, space is provided on the back page.

## **Question 1** Specialist Transport

The council has a responsibility to provide specialist transport to certain groups of vulnerable people and want to know if you agree with the following principles?

- Not everyone will receive specialist transport free of charge
- Arrangements may change i.e. different vehicle, change of times
- We could provide you with money to arrange your own transport
- If you currently travel alone, you may have to share with others

YES                       NO                       DON'T KNOW

## **Question 2** Adult Learning

Do you think the council should review charges for Adult Learning to make sure they are in line with other providers?

YES                       NO                       DON'T KNOW

## **Question 3** School Standards

Should the council continue to provide support and challenge to those schools that drop to a level that causes concern or are not reaching their full potential?

YES                       NO                       DON'T KNOW

# **E** Let us know what you think about our overall vision for the future of People services

Rutland County Council has set out a vision for the future. Please read the full version on our website at [www.rutland.gov.uk/peoplefirst](http://www.rutland.gov.uk/peoplefirst).

We want to know what you think of this and some of the main points can be found below:

- The council will target our services at those who need them most
- We will support the most vulnerable and promote independence wherever possible
- The council will take a more business-like approach to the way we work
- We will make the best use of the voluntary and community sector, and a Citizens Charter will outline what the community can expect from us and what we ask of them in return

Do you agree with our overall vision?    YES                       NO                       DON'T KNOW

**Use this space to make any comments you might have to support answers given in this questionnaire:**

(Please also use this section to let us know if you use any of the services covered by the People First review - and we'll let you know of any future consultation in those areas)

**Any outcomes from the People First review will be subject to further consultation as we understand our obligations to consult those particular groups of individuals who may be affected by specific proposals and the need to comply with statutory consultation requirements.**

# About you

**Your Email Address?** (so we can let you know the outcome of this consultation)

Please answer the questions below as it helps us make sure our services are provided fairly and to those who need them. If you do not want to answer any specific question please leave it blank.

**What is your postcode? (e.g. LE15 6HP)**

**Are you?**

Male  Female

**Which age group do you belong to?**

Under 16  16-25  26-39  40-64  65-80  80+

**Do you have a long-standing illness or disability?**

Yes  No

**To which of these ethnic groups do you consider you belong?** Tick one box only

White  Black  Asian  Mixed  Other

[Thank you for completing the questionnaire](#)

How to get in contact with us... **peoplefirst**

**Telephone**

01572 722 577

**Email**

peoplefirst@rutland.gov.uk

**Web**

rutland.gov.uk

If you require any help completing this form, or would like it in an alternative format please contact 01572 722 577

You can find the questionnaire for  
People First online at:

[www.rutland.gov.uk/peoplefirst](http://www.rutland.gov.uk/peoplefirst)

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**Rutland**  
County Council