**REPORT NO: 146/2013** 

Appendix A

## **SECTION ONE**

## Strategic Risk Register - All Scrutiny Panels

	Risk Ref	Impact	Likelihood	Risk Owner	Risk Manager
GREEN	3	Marginal	Low	Saverio Della Rocca	Janet Bilby

Risk Name: Organisational Development. Updated May 2013.

**Risk Description:** Failure to maintain and develop appropriate policies and procedures for the effective recruitment, retention and management of employees.

### **Risk Controls:**

- Corporate induction programme.
- Core Values and Leadership Behaviours Framework now in place.
- New appraisal system is in place.
- Weekly One Council Briefing issued to communicate key issues to all staff.
- Recruitment procedures currently under review including the Recruitment pages of the website.
- New corporate approach to development of training plans being introduced.

- All policies/procedures are being reviewed on a cyclical basis. Since the beginning of the year, the following policies have been updated:
  - o Maternity, Paternity and Adoption
  - o Relocation
  - Secondment
  - o Pay
  - o Restructure
  - o Early Retirement
  - o Equality and Diversity
  - Flexible Working

- Induction process has been reviewed, revised programme due to commence from June 2013.
- Review of appraisal system being undertaken in May.
- Performance Development Reviews now substantially complete.

	Risk Ref	Impact	Likelihood	Risk Owner	Risk Manager
AMBER	5	Critical	Significant	Helen Briggs	Chris Jones

Risk Name: Media Influence. Updated March 2013.

**Risk Description:** Failure to manage the process of information/news release, resulting in adverse publicity within the local and national press.

### **Risk Controls:**

- Communications Officer is first point of contact; he has built up a good relationship with the press.
- Communications Strategy includes a policy on dealing with enquiries from the press.
- Communication is a standing item on the SMT agenda. Pro-active communication is discussed where relevant.
- Use of press releases to put information across in the format we want.

### **Actions:**

No further action required at this time.

	Risk Ref	Impact	Likelihood	Risk Owner	Risk Manager
AMBER	10	Critical	Significant	Helen Briggs	Dave Brown

Risk Name: Significant business interruption. Updated May 2013.

**Risk Description:** Failure to be resilient should the Council face a number of key threats e.g. loss of key staff (skills/knowledge), loss of ICT, loss of data, loss of fuel, loss of utilities, loss of vehicles.

- · Review of business continuity management arrangements.
- Business Continuity Plans now in place for key areas, for example:
  - Loss of Accommodation

- New Policy Document, Business Impact Analysis and response plans compiled.
- Testing of business continuity plans to be carried out on 22<sup>nd</sup> May 2013.
- Review of BCP's completed by Operational Director, some minor actions to be resolved.

	Risk Ref	Impact	Likelihood	Risk Owner	Risk Manager
AMBER	15	Critical	Low	SMT	SMT

Risk Name: Contracted services – Updated May 2013

Risk Description: Failure of a major contractor to provide key council services.

### **Risk Controls:**

- Liaison with contractors to monitor performance and overall financial stability.
- Overview of their performance.
- Annual company check undertaken.

#### **Actions:**

- Instigate monthly company checks for key contractors.
- A review of financial check requirements as part of financial procedures to be undertaken.
- Review of debt management arrangements (inc. how on-going financial assessments should be undertaken).

	Risk Ref	Impact	Likelihood	Risk Owner	Risk Manager
AMBER	17	Critical	High	Helen Briggs	Victoria Brambini

Risk Name: Corporate Capital Strategy. Updated May 2013.

Risk Description: Failure to plan and deliver capital projects within time-limited availability of the funding.

### **Risk Controls:**

- Project Management and governance arrangements in place.
- · Capital Allocations Project Board (Education) established.
- · Regular project board meetings taking place, involving school reps and officers/members.

- CIL Infrastructure Projects List agreed, forms part of consultation on CIL.
- Prioritisation process for projects pursuant to corporate strategic aims and objectives being developed.
- Development of corporate capital investment strategy underway Strategy is to be presented to Cabinet on 18<sup>th</sup> June 2013.

	Risk Ref	Impact	Likelihood	Risk Owner	Risk Manager
AMBER	18	Critical	High	Helen Briggs	Kendrew WG

Risk Name: Cottesmore Base

**Risk Description:** Not being prepared for the arrival of the Army.

**Risk Controls:** 

• Close liaison with the Army.

#### **Actions:**

- · Cottesmore WG reactivated and relevant sub groups formed.
- · Police and other partners engaged.
- Visit to Germany took place May 2012.
- Induction pack prepared.
- · School admissions being progressed.
- Lobbying for funding with LGA, DfE and CLG.

	Risk Ref	Impact	Likelihood	Risk Owner	Risk Manager
AMBER	20	Critical	High	Helen Briggs	Helen Briggs

Risk Name: Political Leadership.

Risk Description: Turbulence within the political leadership.

## **Risk Controls:**

- Succession planning.
- Member development.

### **Actions:**

• Regular 121's with Leader to discuss risks and mitigation.

	Risk Ref	Impact	Likelihood	Risk Owner	Risk Manager
AMBER	21	Critical	Significant	S Della Rocca/Carol Chambers	Andrea Grinney/Victoria Todd

Risk Name: Welfare Reform. Updated May 2013.

Risk Description: Failure to be prepared for the welfare reform changes.

#### **Risk Controls:**

- New local Council Tax scheme now in place.
- Pro-active work undertaken with affected groups.
- Hardship fund setup.
- Tracking developments in respect of Universal Credit.

#### **Actions:**

- Continuous assessment of the impact on vulnerable people and the services they may require as a result of the changes.
- Liaising with DWP over the role of the Local Authority in Universal Credit.
- A Welfare Reform report is going to SMT on 28<sup>th</sup> May 2013 to update the management team on developments.
- Council are attending a Benefit Cap National Implementation Planning Event in June 2013.

	Risk Ref	Impact	Likelihood	Risk Owner	Risk Manager
AMBER	27	Critical	Significant	Helen Briggs	Janet Bilby

Risk Name: Retention and Recruitment of Senior Staff. Added January 2013.

**Risk Description:** The increase in accusations made against officers who were unable to respond and, as a result, the retention of these staff and subsequent recruitment is a cause for concern.

- On-going support provided for members of staff.
- Use of press releases/website to put information across to the public.

- Independent report commissioned on the actions of RACP.
  Resolution of special Council meeting 10<sup>th</sup> January 2013.

## **SECTION FOUR**

# Strategic Risk Register – Places Directorate Scrutiny Panel

	Risk Ref	Impact	Likelihood	Risk Owner	Risk Manager
AMBER	7	Critical	Significant	Helen Briggs	Victoria Brambini

Risk Name: Office Accommodation. Updated May 2013

Risk Description: Fit for purpose and sufficient office accommodation.

#### **Risk Controls:**

- Introduction of Power Perfector and other energy management initiatives are improving energy efficiency.
- On-going works have improved wiring, loading on building and improved working environment in some areas.
- Regular service and repairs to prolong the life of the heating system.
- Implemented new phone system to improve the facilities for agile working.
- Regular office inspections to monitor furniture layouts, to manage risks of low ceilings, beams, storage, trip hazards, etc.

- Continued encouragement of flexible working arrangements and review of workspaces.
- Increased use of electronic systems rather than paper storage, initiation of paper-lite project to manage document retention.
- Prioritised programme of improvements and decorations.
- Options appraisal on heating distribution system replacement as invest to save.
- Improvements to Fire Alarm system and external fire escape stairs being deployed.
- Property rationalisation, marketing and review of alternative use of vacant assets underway.

	Risk Ref	Impact	Likelihood	Risk Owner	Risk Manager
GREEN	11	Critical	Very low	Helen Briggs	Victoria Brambini

Risk Name: Significant business interruption – loss of main site. Updated March 2013

Risk Description: Failure to deliver key services should a significant business interruption lead to the loss of the main site.

### **Risk Controls:**

• Business Continuity Processes and procedures in place to protect the most vulnerable.

#### **Actions:**

- New Policy Document, Business Impact Analysis and response plans compiled.
- Testing of business continuity plans to be carried out on 22<sup>nd</sup> May 2013.

	Risk Ref	Impact	Likelihood	Risk Owner	Risk Manager
GREEN	12	Marginal	Low	Helen Briggs	Victoria Brambini

Risk Name: Catmose Campus. Updated May 2013

**Risk Description:** Financial out-turn above budget due to prolonged contract and defect rectification management.

### **Risk Controls:**

- Budget monitoring procedures.
- Regular updates of forecast outturn.
- Analysis of contractor reports and performance and opportunities for challenge and cost recovery.
- Utilisation of underspent grants on other projects to meet costs.

- Completed forecast outturn based on final valuation.
- Contract negotiations with contractor near completion.
- Assessment of asbestos reports and potential for recharge.

	Risk Ref	Impact	Likelihood	Risk Owner	Risk Manager
GREEN	13	Marginal	Low	Helen Briggs	Victoria Brambini

Risk Name: Local Plan (LP) formerly Local Development Framework. Updated April 2013.

Risk Description: Delays in completion and adoption of key documents

#### **Risk Controls:**

- Annual Monitoring report (2012) published on progress of LP with housing trajectories and completions data.
- Officer and Members Working Group on-going to facilitate decision making.
- Realistic targets and milestones regularly reviewed
- Monitor changing national planning policy.
- Manage overall programme slippage resulting from additional work (Article 4 Directions, Neighbourhood Plans, SPDs).
- Core strategy adopted July 2011 and Site Allocations Proposed Submission out to consultation prior to EIP Oct 2013.
- Implications of National Policy Framework embedded.
- Local Development Scheme report to Cabinet May 2013.

#### **Actions:**

- Evidence based report updates. Retail assessments, employment land assessment.
- Additional Resourcing in place to progress extended workloads (NPs, CIL).
- Programme and resources review to balance objectives of time vs. cost.

	Risk Ref	Impact	Likelihood	Risk Owner	Risk Manager
GREEN	19	Marginal	Low	Helen Briggs	Victoria Brambini

Risk Name: Significant Planning Applications delayed. Updated May 2013.

Risk Description: Progression of major planning applications and managing overlapping/competing schemes.

- Appropriate legal and specialist planning/ S106 advice sought on individual applications.
- SPD on developer contributions and Core Strategy adopted.
- Affordable housing committed sum payments renewed and deferred payments scheme approved by Council April 2013 to avoid stalling development.
- Portfolio holder and SMT regularly advised of all new significant applications upon receipt and significant pre-app enquiries.
- S106 negotiations on retail supported by Sport England.
- Wind turbine and other SPDs prepared to support policy framework.

• Major Application Steering Group to continue to review applications, timelines and heads of terms of S106.

	Risk Ref	Impact	Likelihood	Risk Owner	Risk Manager
GREEN	22	Critical	Very Low	Helen Briggs	Victoria Brambini

Risk Name: Digital Rutland – risk of non-delivery – Updated May 2013.

Risk Description: Failure to deliver improved broadband with resultant impact on economy and service transformation.

### **Risk Controls:**

- Procurement of a strategic partner.
- BDUK funding in place.
- Alternative funding sources.
- State aid approval.
- Detailed Risk Register in place.
- Deployment management with BT and RCC project managers in place.

- Change control proposals to be fully assessed and determined.
- Operational Governance Board to manage contract progress.
- Surveys underway to determine details of solutions and costs.
- Overview of planning applications for new cabinets and liaison with Parish Councils where issues arise.
- Regular public communications as cabinets are deployed.
- BDUK liaison

	Risk Ref	Impact	Likelihood	Risk Owner	Risk Manager
AMBER	23	Marginal	Significant	Helen Briggs	Victoria Brambini

Risk Name: Development of Oakham Enterprise Park delayed. Updated May 2013

**Risk Description:** To ensure that the future use of the site supports the Council's growth strategy.

#### **Risk Controls:**

- Planning policy review, SPD adopted by Council January 2013, and Planning Consent achieved.
- Project Board in place to manage decisions, key actions and programme.
- Community communication and business engagement to measure demand.
- Site management protocols in place for access and surveys.
- Council approval of capital budget and business plans

### **Actions:**

- Financial model for business park to be updated as costs and rentals assessed.
- Consultant and contractor procurement.
- Detailed Risk Register in place, managed by Project Board.
- Draft precedent leases and heads of terms matrix to be developed.
- Demolition estimates and procurements underway

	Risk Ref	Impact	Likelihood	Risk Owner	Risk Manager
AMBER	25	Critical	Significant	Helen Briggs	Dave Brown

Risk Name: Local Sustainable Transport Bid. Added January 2013, updated March 2013.

Risk Description: Implementation delays, failure to deliver within funding limits.

- Project Manager appointed.
- Project Board approved and meeting monthly (PRINCE2 governance).
- Risk register developed and reviewed monthly.

- On-going dialogue with DfT and delivery partners.
- Re-profiled funding has been approved by the Department of Transport
- Services due to start on 25<sup>th</sup> May 2013.
- Transport interchange site approved and design progressing.

	Risk Ref	Impact	Likelihood	Risk Owner	Risk Manager
GREEN	26	Critical	Very Low	Helen Briggs	Dave Brown

Risk Name: Cellar Collapse. Added January 2013.

Risk Description: Collapse of private cellars under public highways.

### **Risk Controls:**

- Will be dealt with on a reactive basis.
- · Code of practice for structural maintenance reviewed.
- Recommended procedure is reactive given history of incidents in Rutland.

### **Actions:**

• No further actions required.

	Risk Ref	Impact	Likelihood	Risk Owner	Risk Manager
GREEN	28	Marginal	Low	Helen Briggs	Victoria Brambini

Risk Name: Housing Stock Transfer Warranties and Residual Environmental Liabilities. Updated April 2013.

**Risk Description:** Management of residual liabilities relating to contaminated land and building materials, flooding, demolition and redevelopment.

- Environmental Insurance in place and renewed annually.
- Review of annual reports from Spire.

- Annual renewal of insurance.
- Asbestos Management Strategy and expenditure programme requested and awaited.
- Strategic dialogue with Spire of redevelopment programme.