REPORT NO: 196/2013

Appendix A

SECTION ONE

Strategic Risk Register – All Scrutiny Panels

| | Risk Ref | Impact | Likelihood | Risk Owner | Risk Manager |
|-------|----------|----------|------------|---------------------|--------------|
| GREEN | 3 | Marginal | Low | Saverio Della Rocca | Janet Bilby |

Risk Name: Organisational Development. Updated August 2013.

Risk Description: Failure to maintain and develop appropriate policies and procedures for the effective recruitment, retention and management of employees.

Risk Controls:

- Corporate induction programme.
- Core Values and Leadership Behaviours Framework now in place.
- New appraisal system is in place.
- Weekly One Council Briefing issued to communicate key issues to all staff.
- Recruitment procedures currently under review including the Recruitment pages of the website.
- New corporate approach to development of training plans being introduced.

- All policies/procedures are being reviewed on a cyclical basis. Since the beginning of the year, the following policies have been updated:
 - o Maternity, Paternity and Adoption
 - o Relocation
 - Secondment
 - o Pay
 - o Restructure
 - o Early Retirement
 - Equality and Diversity
 - o Flexible Working

- o Appeals
- Disciplinary
- Induction process has been reviewed, revised programme has now commenced and new format Induction is being held on a monthly basis.
- Review of appraisal system on-going and is scheduled for completion in Sept/Oct 2013.
- Performance Development Reviews now substantially complete.

| | Risk Ref | Impact | Likelihood | Risk Owner | Risk Manager |
|-------|----------|----------|-------------|--------------|--------------|
| AMBER | 5 | Critical | Significant | Helen Briggs | Chris Jones |

Risk Name: Media Influence. Updated March 2013.

Risk Description: Failure to manage the process of information/news release, resulting in adverse publicity within the local and national press.

Risk Controls:

- Communications Officer is first point of contact; he has built up a good relationship with the press.
- Communications Strategy includes a policy on dealing with enquiries from the press.
- Communication is a standing item on the SMT agenda. Pro-active communication is discussed where relevant.
- Use of press releases to put information across in the format we want.

Actions:

No further action required at this time.

| | Risk Ref | Impact | Likelihood | Risk Owner | Risk Manager |
|-------|----------|----------|-------------|--------------|--------------|
| AMBER | 10 | Critical | Significant | Helen Briggs | Dave Brown |

Risk Name: Significant business interruption. Updated August 2013.

Risk Description: Failure to be resilient should the Council face a number of key threats e.g. loss of key staff (skills/knowledge), loss of ICT, loss of data, loss of fuel, loss of utilities, loss of vehicles.

- Review of business continuity management arrangements.
- Business Continuity Plans now in place for key areas, for example:

Loss of Accommodation

Actions:

- New Policy Document, Business Impact Analysis and response plans compiled.
- Testing of the plans has been carried out and areas for improvement have been identified. Outstanding actions to be reviewed by SMT in September 2013.
- One of the main recommendations is a familiarisation programme for key staff. This is planned for the Senior Managers Forum in October 2013.

| | Risk Ref | Impact | Likelihood | Risk Owner | Risk Manager |
|-------|----------|----------|------------|------------|--------------|
| AMBER | 15 | Critical | Low | SMT | SMT |

Risk Name: Contracted services – Updated August 2013

Risk Description: Failure of a major contractor to provide key council services.

Risk Controls:

- Liaison with contractors to monitor performance and overall financial stability.
- Overview of their performance.
- · Annual company check undertaken.

- Instigate monthly company checks for key contractors.
- A review of financial check requirements as part of financial procedures to be undertaken.
- Review of debt management arrangements (inc. how on-going financial assessments should be undertaken).
- Contract procedure rules are being updated and arrangements around financial evaluations are to be tightened up.
- Guidance is to be issued on early warning signs to look out for.

| | Risk Ref | Impact | Likelihood | Risk Owner | Risk Manager |
|-------|----------|----------|------------|--------------|-------------------|
| AMBER | 17 | Critical | High | Helen Briggs | Victoria Brambini |

Risk Name: Corporate Capital Strategy. Updated August 2013.

Risk Description: Failure to plan and deliver capital projects within time-limited availability of the funding or delayed asset disposals.

Risk Controls:

- Project Management and governance arrangements in place for each approved project.
- Capital Allocations Project Board (Education) established to manage schools capital for work and pupil places.
- Detailed capital programme financial recording and reporting to include forecasting anticipated receipts (inc. S106), grants and approved project.

Actions:

- CIL Infrastructure Projects List agreed, formed part of initial consultation on CIL. Reg 123 list to be prepared to refine projects and priorities.
- Prioritisation process for all projects pursuant to corporate strategic aims and objectives to be developed.
- Development of corporate capital investment strategy to be presented to Cabinet in due course, additional resourcing required to avoid further slippage

| | Risk Ref | Impact | Likelihood | Risk Owner | Risk Manager |
|-------|----------|----------|------------|--------------|--------------|
| AMBER | 18 | Critical | High | Helen Briggs | Kendrew WG |

Risk Name: Kendrew Barracks

Risk Description: Not being prepared for the arrival of the Army.

Risk Controls:

Close liaison with the Army.

- Cottesmore WG reactivated and relevant sub groups formed.
- Police and other partners engaged.
- Visit to Germany took place May 2012.
- Induction pack prepared.
- · School admissions being progressed.
- Lobbying for funding with LGA, DfE and CLG.

| | Risk Ref | Impact | Likelihood | Risk Owner | Risk Manager |
|-------|----------|----------|------------|--------------|--------------|
| AMBER | 20 | Critical | High | Helen Briggs | Helen Briggs |

Risk Name: Political Leadership.

Risk Description: Turbulence within the political leadership.

Risk Controls:

• Succession planning.

• Member development.

Actions:

• Regular 121's with Leader to discuss risks and mitigation.

| | Risk Ref | Impact | Likelihood | Risk Owner | Risk Manager |
|-------|----------|----------|-------------|---------------------------------|---------------------------------|
| AMBER | 21 | Critical | Significant | S Della Rocca/Carol Chambers | Andrea Grinney/Victoria Todd |

Risk Name: Welfare Reform. Updated August 2013.

Risk Description: Failure to be prepared for the welfare reform changes.

Risk Controls:

- New local Council Tax scheme now in place.
- Pro-active work undertaken with affected groups.
- Hardship fund setup.
- Tracking developments in respect of Universal Credit.

- Continuous assessment of the impact on vulnerable people and the services they may require as a result of the changes.
- Liaising with DWP over the role of the Local Authority in Universal Credit. Latest information from the DWP advises this will now be implemented in April 2014 in Rutland.
- A Welfare Reform report went to SMT on 28th May 2013 to update the management team on developments.
- Presentation on welfare reform given at Senior Managers Forum (July 2013) to advise senior managers of their role in the

Welfare Reform process.

• Benefit cap now implemented. This affects one household in Rutland.

| | Risk Ref | Impact | Likelihood | Risk Owner | Risk Manager |
|-------|----------|----------|-------------|--------------|--------------|
| AMBER | 27 | Critical | Significant | Helen Briggs | Janet Bilby |

Risk Name: Retention and Recruitment of Senior Staff. Added January 2013. Updated August 2013.

Risk Description: The increase in accusations made against officers who were unable to respond and, as a result, the retention of these staff and subsequent recruitment is a cause for concern.

Risk Controls:

- · On-going support provided for members of staff.
- Use of press releases/website to put information across to the public.

- Independent report commissioned on the actions of RACP.
- Resolution of special Council meeting 10th January 2013.
- Further special Council meeting held on 29th July 2013, updating on progress to date.

SECTION FOUR

Strategic Risk Register - Places Directorate Scrutiny Panel

| | Risk Ref | Impact | Likelihood | Risk Owner | Risk Manager |
|-------|----------|----------|-------------|--------------|-------------------|
| AMBER | 7 | Critical | Significant | Helen Briggs | Victoria Brambini |

Risk Name: Office Accommodation. Updated August 2013

Risk Description: Fit for purpose and sufficient office accommodation.

Risk Controls:

- Introduction of Power Perfector and other energy management initiatives are improving energy efficiency.
- On-going works have improved wiring, loading on building and improved working environment in some areas.
- Regular service and repairs to prolong the life of the heating system.
- Implemented new phone system to improve the facilities for agile working.
- Regular office inspections to monitor furniture layouts, to manage risks of low ceilings, beams, storage, trip hazards, etc.
- Improvements to Fire Alarm system complete.

- Continued encouragement of flexible working arrangements and review of workspaces.
- Increased use of electronic systems rather than paper storage, initiation of paper-lite project to manage document retention.
- Prioritised programme of improvements and decorations.
- Options appraisal on heating distribution system replacement as invest to save.
- Replacement of external fire escape stairs being designed and planned for install 2013.
- Property rationalisation, marketing and review of alternative use of vacant assets underway.

| | Risk Ref | Impact | Likelihood | Risk Owner | Risk Manager |
|-------|----------|----------|------------|--------------|-------------------|
| GREEN | 11 | Critical | Very low | Helen Briggs | Victoria Brambini |

Risk Name: Significant business interruption – loss of main site. Updated August 2013

Risk Description: Failure to deliver key services should a significant business interruption lead to the loss of the main site.

Risk Controls:

• Business Continuity Processes and procedures in place to protect the most vulnerable.

Actions:

- New Policy Document, Business Impact Analysis and response plans compiled.
- Testing of business continuity plans has been carried out and outstanding actions will be reviewed by SMT in September 2013.

| | Risk Ref | Impact | Likelihood | Risk Owner | Risk Manager |
|-------|----------|----------|------------|--------------|-------------------|
| GREEN | 12 | Marginal | Low | Helen Briggs | Victoria Brambini |

Risk Name: Catmose Campus. Updated August 2013

Risk Description: Financial out-turn above budget due to prolonged contract and defect rectification management.

Risk Controls:

- Budget monitoring procedures.
- Regular updates of forecast outturn.
- Analysis of contractor reports and performance and opportunities for challenge and cost recovery.
- Utilisation of underspent grants on other projects to meet costs.
- Continued liaison with Sport England to provide performance data to ensure receipt of final retention of grant

- Completed forecast outturn based on final valuation, final balance agreed with contractor for settling
- Completion of snagging anticipated September 2013.
- Assessment of asbestos reports and legal advice, consider potential for recharge.

| | Risk Ref | Impact | Likelihood | Risk Owner | Risk Manager |
|-------|----------|----------|------------|--------------|-------------------|
| GREEN | 13 | Marginal | Low | Helen Briggs | Victoria Brambini |

Risk Name: Local Plan (LP) formerly Local Development Framework. Updated August 2013.

Risk Description: Delays in completion and adoption of key documents

Risk Controls:

- Annual Monitoring report (2012) published on progress of LP with housing trajectories and completions data.
- Officer and Members Working Group on-going to facilitate decision making.
- Realistic targets and milestones regularly reviewed
- Monitor changing national planning policy.
- Manage overall programme slippage resulting from additional work (Article 4 Directions, Neighbourhood Plans, SPDs).
- Core strategy adopted July 2011 and Site Allocations Proposed Submission out to consultation prior to EIP Oct 2013.
- Implications of National Policy Framework embedded.
- Local Development Scheme report to Cabinet May 2013.
- Liaise with Parishes on Neighbourhood plans to align with Site Allocations.

Actions:

- Evidence based report updates. Retail assessments, employment land assessment.
- Additional Resourcing in place to progress extended workloads (NPs, CIL).
- Programme and resources review to balance objectives of time vs. cost.
- Comprehensive review of Draft UNP identifying issues requires further input on second consultation to ensure conformity and soundness and provide additional support to examination.

| | Risk Ref | Impact | Likelihood | Risk Owner | Risk Manager |
|-------|----------|----------|------------|--------------|-------------------|
| GREEN | 19 | Marginal | Low | Helen Briggs | Victoria Brambini |

Risk Name: Significant Planning Applications delayed. Updated August 2013.

Risk Description: Progression of major planning applications and managing overlapping/competing schemes.

- Appropriate legal and specialist planning/ S106 advice sought on individual applications.
- SPD on developer contributions and Core Strategy adopted.
- Affordable housing committed sum payments renewed and deferred payments scheme approved by Council April 2013 to avoid stalling development.

- Portfolio holder and SMT regularly advised of all new significant applications upon receipt and significant pre-app enquiries.
- S106 negotiations single lead allocated.
- Wind turbine and other SPDs prepared to support policy framework.

Actions:

• Major Application Steering Group to continue to review applications, timelines and heads of terms of S106.

| | Risk Ref | Impact | Likelihood | Risk Owner | Risk Manager |
|-------|----------|----------|------------|--------------|-------------------|
| GREEN | 22 | Critical | Very Low | Helen Briggs | Victoria Brambini |

Risk Name: Digital Rutland – risk of non-delivery – Updated May 2013.

Risk Description: Failure to deliver improved broadband with resultant impact on economy and service transformation.

Risk Controls:

- Procurement of a strategic partner.
- BDUK funding in place.
- · Alternative funding sources.
- State aid approval.
- · Detailed Risk Register in place.
- Deployment management with BT and RCC project managers in place.

- Change control proposals to be fully assessed and determined.
- Operational Governance Board to manage contract progress.
- Surveys underway to determine details of solutions and costs.
- Overview of planning applications for new cabinets and liaison with Parish Council where issues arise.
- Regular public communications as cabinets are deployed.
- BDUK liaison

| | Risk Ref | Impact | Likelihood | Risk Owner | Risk Manager |
|-------|----------|----------|-------------|--------------|-------------------|
| AMBER | 23 | Marginal | Significant | Helen Briggs | Victoria Brambini |

Risk Name: Development of Oakham Enterprise Park delayed. Updated August 2013

Risk Description: To ensure that the future use of the site supports the Council's growth strategy.

Risk Controls:

- Planning policy review, SPD adopted by Council January 2013, and Planning Consent achieved.
- Project Board in place to manage decisions, key actions and programme. Dedicated project Management resource to be appointed.
- Community communication and business engagement to measure demand.
- Site management protocols in place for access and surveys.
- Council approval of capital budget and business plans

Actions:

- Financial model for business park to be updated as costs and rentals assessed.
- · Consultant and contractor procurement.
- Detailed Risk Register in place, managed by Project Board.
- Draft precedent leases and heads of terms matrix developed and first leases being prepared.
- Framework contractor commencing on site on Target Cost contract. Demolition mobilised.
- Refurbs to suit tenant needs commencing
- Sport England stage 2 bid submission for November.

| | Risk Ref | Impact | Likelihood | Risk Owner | Risk Manager |
|-------|----------|----------|-------------|--------------|--------------|
| AMBER | 25 | Critical | Significant | Helen Briggs | Dave Brown |

Risk Name: Local Sustainable Transport Bid. Added January 2013, updated August 2013.

Risk Description: Implementation delays, failure to deliver within funding limits.

- Project Manager appointed.
- Project Board approved and meeting monthly (PRINCE2 governance).
- Risk register developed and reviewed monthly.
- WorkLink and ShoreLink services in operation.
- Outline design for Interchange approved and contractor appointed.

Actions:

- On-going dialogue with DfT and delivery partners.
- Transport interchange planning application to be submitted in August 2013.
- Usage of services being monitored.

| | Risk Ref | Impact | Likelihood | Risk Owner | Risk Manager |
|-------|----------|----------|------------|--------------|--------------|
| GREEN | 26 | Critical | Very Low | Helen Briggs | Dave Brown |

Risk Name: Cellar Collapse. Added January 2013.

Risk Description: Collapse of private cellars under public highways.

Risk Controls:

- Will be dealt with on a reactive basis.
- Code of practice for structural maintenance reviewed.
- Recommended procedure is reactive given history of incidents in Rutland.

Actions:

No further actions required.

| | Risk Ref | Impact | Likelihood | Risk Owner | Risk Manager |
|-------|----------|----------|------------|--------------|-------------------|
| GREEN | 28 | Marginal | Low | Helen Briggs | Victoria Brambini |

Risk Name: Housing Stock Transfer Warranties and Residual Environmental Liabilities. Updated April 2013.

Risk Description: Management of residual liabilities relating to contaminated land and building materials, flooding, demolition and redevelopment.

- Environmental Insurance in place and renewed annually.
- Review of annual reports from Spire.

- Annual renewal of insurance.
- Asbestos Management Strategy and expenditure programme requested and awaited.
- Strategic dialogue with Spire of redevelopment programme.