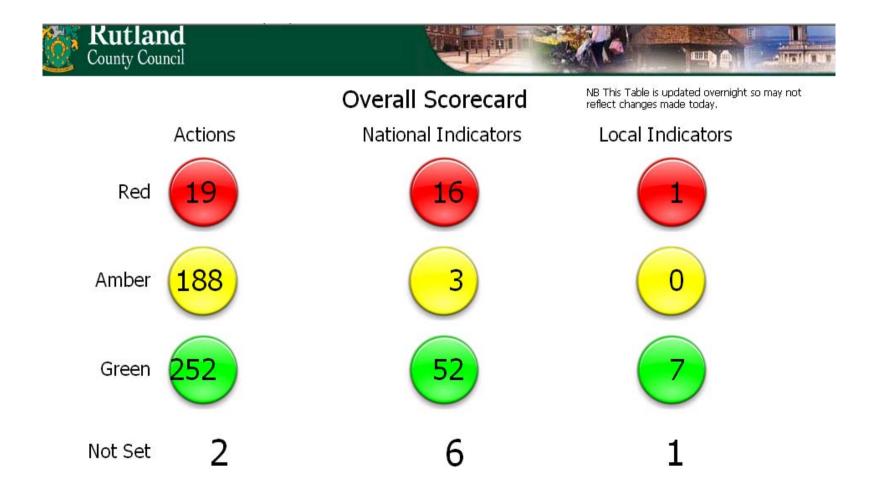
Q3 Performance Report - Appendix A

(i) Overall Scorecard showing progress in all indicators as at 31/01/11



## (ii) Quarterly National Indicator Report for Q3 as at 31/01/11

Ref	Name	Owner	Out- turn 09-10	Q1 Target	Actual	Q2 Target	Actual	Q3 Target	Actual	Q4 Target	Actual	Last Target Status
Quarte	erly National Indicators											
NI007	Environment for a thriving third sector LAA2 17 C3	Helen Briggs										G
NI015	Serious violent crime rate	Jill Haigh	14.00	12.00	1.00	13.00	3.00	13.00	6.00			O
NI016	Serious acquisitive crime rate LAA2 19 C2	Jill Haigh	237.00	219.00	61.00	219.00	114.00	219.00	150.00			O
NI018	Adult re-offending rates for those under probation supervision	Jill Haigh				0.00%	0.00%	0.00%	0.00%			R
NI019	Rate of proven re-offending by young offenders	Jill Haigh	0.83		0.00	0.00	0.00		0.00			R
NI020	Assault with injury crime rate	Jill Haigh	121.00	114.00	31.00	114.00	63.00	114.00	76.00			O
NI028	Serious knife crime rate	Jill Haigh	8.00	7.00	2.00	7.00	3.00	7.00	3.00			G
NI030	Re-offending rate of prolific and priority offenders	Jill Haigh		50.00								G
NI032	Repeat incidents of domestic violence - within APACS when complete coverage is achieved.	Jill Haigh	14.3%									

Ref	Name	Owner	Out- turn 09-10	Q1 Target	Actual	Q2 Target	Actual	Q3 Target	Actual	Q4 Target	A c t	Stat us
NI036	Protection against terrorist attack	Jill Haigh									-	
NI038	Drugs related (Class A) offending rate	Jill Haigh										
NI039	Rate of Hospital Admissions per 100,000 for Alcohol Related Harm LAA2 13 C3	Jill Haigh	1,272.00	1,010.00		1,010.00		1,010.00		1,010.0 0		R
NI041	Perceptions of drunk or rowdy behaviour as a problem LAA2 12 C2	Jill Haigh				0.00%	0.00%					R
NI043	Young people within the Youth Justice System receiving a conviction in court who are sentenced to custody	Jill Haigh	0.0%	4.9%	0.0%							G
NI045	Young offenders' engagement in suitable education, training and employment	Jill Haigh	50.0%	80.0%	80.0%							G
NI047(b )	People killed or seriously injured in road traffic accidents LAA2 20 C3	Aman Mehra	24	7	11	14	16	18				R
NI048(b )	Children killed or seriously injured in road traffic accidents	Aman Mehra		6	0	6	0					G
NI053 (a)	Prevalence of breast-feeding at 6-8 wks from birth	Emma Jane Perkins	54.1%	36.0%	54.4%	38.0%	46.8%					G
NI053 (b)	Breast-feeding - coverage	Emma Jane Perkins	95.9%	91.0%	96.7%	95.0%	94.8%					A

Ref	Name	Owner	Out- turn 09-10	Q1 Target	Actual	Q2 Target	Actual	Q3 Target	Actual	Q4 Target	A c t	Stat us
NI059(a)	Percentage of initial assessments for children's social care carried out within 10 working days	Donna Gallaghe r		87.0%	93.4%	87.0%	91.4%	87.0%	95.0%			G
N1060	Percentage of core assessments for children's social care that were carried out within 35 working days of their commencement LAA2 24 C2	Donna Gallaghe r	85.5%	87.0%	91.6%	87.0%	81.8%	87.0%	70.8%			R
NI062	Stability of placements of looked after children: number of moves	Donna Gallaghe r	3.3%	6.0%	0.0%	6.0%	3. <b>9</b> %	6.0%	4.0%			G
NI063	Stability of placements of looked after children: length of placement	Donna Gallaghe r	71.4%	70.0%	66.6%	70.0%	50.0%	70.0%	50.0%			R
NI064	Child Protection Plans lasting 2 years or more	Donna Gallaghe r	0.0%	5.0%	0.0%	5.0%	0.0%	5.0%	0.0%			G
NI065	Percentage of children becoming the subject of Child Protection Plan for a second or subsequent time	Donna Gallaghe r	0.0%	5.0%	0.0%	5.0%	0.0%	5.0%	15.8%			
NI066	Looked after children cases which were reviewed within required timescales	Donna Gallaghe r	92.9%	92.0%	100.0 %	92.0%	100.0%	92.0%	100.0 %			G
NI067	Percentage of child protection cases which were reviewed within required timescales	Donna Gallaghe r	100.0%	100.0%	100.0 %	100.0%	100.0%	92.0%	100.0 %			G
NI068	Percentage of referrals to children's social care going on to initial assessment	Donna Gallaghe r	55.3%	61.0%	46.0%	61.0%	40.3%	60.1%	42.4%			A

Ref	Name	Owner	Out- turn 09-10	Q1 Target	Actual	Q2 Target	Actual	Q3 Target	Actual	Q4 Target	A c t	Stat us
NI071	Children who have run away from home/care overnight	Donna Gallaghe r	10	11	11							G
NI078	Reduction in number of schools where fewer than 30% of pupils achieve 5 or more A*- C grades at GCSE and equivalent including GCSEs in English and Maths	Sarah Bysouth				0	0					G
NI079	Achievement of a Level 2 qualification by the age of 19 LAA2 28 C2	Jill Haigh	86.5%	88.1%								G
NI087	Secondary school persistent absence rate LAA2 DCSF	Sarah Bysouth	3.7%	4.0%		4.0%	3.0%					G
N1088	Percentage of schools providing access to extended services	Emma Jane Perkins	100%	100%	100%	100%	100%					G
N1089	Reduction of number of schools judged as requiring special measures and improvement in time taken to come out of the category	Sarah Bysouth				0	0					G
N1090	Take up of 14-19 Learning Diplomas	Jill Haigh	45	49								A
NI091	Participation of 17 year-olds in education or training LAA2 27 C2	Jill Haigh		78.1%								

Ref	Name	Owner	Out- turn 09-10	Q1 Target	Actual	Q2 Target	Actual	Q3 Target	Actual	Q4 Target	A c t	Stat us
NI103	Special Educational Needs - statements issued within 26 weeks	Sarah Bysouth	76.2%	95.0%	100.0 %							G
NI109	Delivery of Sure Start Children's Centres	Emma Jane Perkins	50%	100%	100%	100%	100%					G
NI110	Young people's participation in positive activities LAA2 18 C4	Jill Haigh	69.6%	80.0%								R
NI111	First time entrants to the Youth Justice System aged 10-17	Jill Haigh	25									G
NI113	Prevalence of Chlamydia in under 25 year olds	Jill Haigh	7.7%			35.0%	5.8%					G
NI123	Stopping smoking	Jill Haigh	70	96	107	55	121	55		68		G
NI124	People with a long-term condition supported to be independent and in control of their condition LAA2 16 C4	Mark Naylor	83.0%									G
NI126	Early Access for Women to Maternity Services	Jill Haigh	81.0%	85.0%	80.0%	87.0%						R
NI130	Social care clients receiving Self Directed Support LAA2 25 C3	Mark Naylor	66.0%	45.1%	42.0%	45.0%	52.0%	45.1%	54.0%			G

Ref	Name	Owner	Out- turn 09-10	Q1 Target	Actual	Q2 Target	Actual	Q3 Target	Actual	Q4 Target	A c t	Stat us
NI135	Carers receiving needs assessment or review and a specific carer's service, or advice and information as a percentage of people receiving a community based service in the year. LAA2 15 C3		71.0%	72.1%	66.4%	77.0%	47.0%	77.0%	49.0%			R
NI141	Percentage of vulnerable people achieving independent living	Jill Haigh	100.00%	75.00%	88.50 %	75.00%	88.50%	75.00%	88.50 %			G
NI142	Percentage of vulnerable people who are supported to maintain independent living LAA2 26 C3	Jill Haigh	97.94%	98.26%	97.94 %	98.26%	99.42%	98.26%	99.42 %			G
NI143	Offenders under probation supervision living in settled and suitable accommodation at the end of their order or licence	Jill Haigh	100.0%	85.0%	100.0 %	85.0%	100.0%	85.0%	86.0%			G
NI144	Offenders under probation supervision in employment at the end of their order or licence	Jill Haigh	38.0%	44.0%	80.0%	44.0%	62.0%	44.0%	43.0%			R
NI145	Adults with learning disabilities in settled accommodation		78.0%	74.1%	74.0%	74.1%	77.0%	74.1%	75.0%			G
NI146	Adults with learning disabilities in employment		26.0%	23.1%	36.5%	25.1%	29.1%	25.1%	28.6%			G
NI149	Adults in contact with secondary mental health services in settled accommodation		78.0%	75.6%	84.0%	75.1%	83.0%	75.1%	82.0%			G

Ref	Name	Owner	Out- turn 09-10	Q1 Target	Actual	Q2 Target	Actual	Q3 Target	Actual	Q4 Target	A c t	Stat us
NI150	Adults receiving secondary mental health services in employment		27.0%	25.1%	19.0%	25.1%	20.0%	25.1%	19.0%			R
NI151	Overall Employment rate (working-age)	Libby Kingsley	78.3%	79.7%	81.7%	79.8%	79.4%	79.7%	79.7%			G
NI152	Working age people on out of work benefits	Libby Kingsley	5.1%	7.3%	6.7%	7.3%	6.6%	7.3%	6.4%			G
NI153	Working age people claiming out of work benefits in the worst performing neighbourhoods	Libby Kingsley	5.1%	7.3%	6.7%	7.3%	6.6%	7.3%	6.4%			G
NI154	Net additional homes provided	David Troy						110	120			G
NI155	Number of affordable homes delivered (gross) LAA2 23 C2	Jill Haigh	9	8	22	14	23					G
NI156	Number of households living in temporary accommodation	Jill Haigh	4	1	0	9	3					G
NI157 (a)	Processing of planning applications - (a) Major applications	James Frieland	100.00%	60.00%	25.00 %	60.00%	33.30%	60.00%	0.00%			R
NI157 (b)	Processing of planning applications (b) Minor applications	James Frieland	37.00%	65.00%	41.50 %	65.00%	63.60%	65.00%	44.40 %			R
NI157 (c)	Processing of planning applications (c) Other applications	James Frieland	33.00%	80.00%	58.50 %	80.00%	79.40%	80.00%	82.60 %			G

Ref	Name	Owner	Out- turn 09-10	Q1 Target	Actual	Q2 Target	Actual	Q3 Target	Actual	Q4 Target	Stat us
NI159	Supply of ready to develop housing sites	David Troy						100.1%	105.0 %		G
NI163	Proportion of population aged 19- 64 for males and 19-59 for females qualified to at least Level 2 or higher LAA2 29 C1	Sarah Bysouth		74.5%		74.5%	74.5%	74.5%			G
NI171	New business registration rate LAA2 06 C4	Libby Kingsley	57.9	55.2	57.9	55.2	57.9	55.2	57.9		G
NI173	Flows on to incapacity benefits from employment	Libby Kingsley	2.7%	2.8%	2.7%	2.8%	2.7%	2.8%	1.3%		G
NI175	Access to services and facilities by public transport, walking and cycling LAA2 10 C3	Aman Mehra		70.0%							
NI177	Local bus and light rail passenger journeys originating in the authority area	Aman Mehra	417,102								G
NI178 (i)	Bus services running on time	Aman Mehra	91.2%								G
NI186	Per capita reduction in CO2 emissions in the LA area LAA2 07 C3	Stephen Haigh	3.1%	9.4%							G
NI188	Planning to Adapt to Climate Change LAA2 08 C3	Stephen Haigh	2							3	G

Ref	Name	Owner	Out- turn 09-10	Q1 Target	Actual	Q2 Target	Actual	Q3 Target	Actual	Q4 Target	Stat us
NI191	Residual household waste per household LAA2 09 C3	George Chase	146	183	141	183	134				G
NI192	Percentage of household waste sent for reuse, recycling and composting	George Chase	47.29%	40.00%	57.05 %	43.00%	58.23%				G
NI193	Percentage of municipal waste land filled	George Chase	50.66%	61.00%	40.21 %	49.00%	39.35%				G

## (ii) Quarterly Local Indicator Report for Q3 as at 31/01/11

Name	Owner	Out- turn	Q1 Target	Actual	Q2 Target	Actual	Q3 Target	Actual	Q4 Target	Actual	Last Target Status
LI-013(CS) Planning: Conservation Officer to respond to conservation and listed building enquiries within 10 working days	<u>Carolyn</u> <u>Cartwright</u>		90.0%	100.0%	90.0%	92.3%	90.0%	100.0%			G
LI-014(CS) Planning Conservation Officer to undertake one Conservation Area appraisal per annum	<u>Carolyn</u> <u>Cartwright</u>								1		
LI-021(CA) The % of standard searches completed in 10 working days	<u>James</u> <u>Frieland</u>		99.9%	100.0%	99.9%	100.0%	99.9%	100.0%	99.9%		G
LI-022(CA) The % of standard searches completed in 5 working days	<u>James</u> <u>Frieland</u>		99.9%	100.0%	99.9%	100.0%	99.9%	100.0%			G
LI-023(CA) The % of standard searches completed in 3 working days	<u>James</u> <u>Frieland</u>		89.9%	100.0%	89.9%	99.4%	89.9%	99.6%			G
LI-049(CA) Audit - % of Council Tax collected per Quarter	<u>Andrea</u> <u>Grinney</u>	99.0%	32.0%	32.9%	61.0%	61.5%	88.0%	88.6%			G
LI-050(CA) Audit - % of NNDR collected per Quarter	<u>Andrea</u> <u>Grinney</u>	99.2%	32.0%	37.8%	60.0%	65.5%	88.0%	93.6%			G
LI-051(CA) Audit - % of Housing Benefit overpayments recovered per Quarter	<u>Andrea</u> <u>Grinney</u>	50.4%	50.0%	106.1%	50.0%	55.7%	50.0%	41.4%			R
LI-052(AS) Planning - % of appeals upheld against the decision of the council to refuse		55.6%	33.0%	25.0%	33.0%	20.0%	33.0%	33.0%			G