

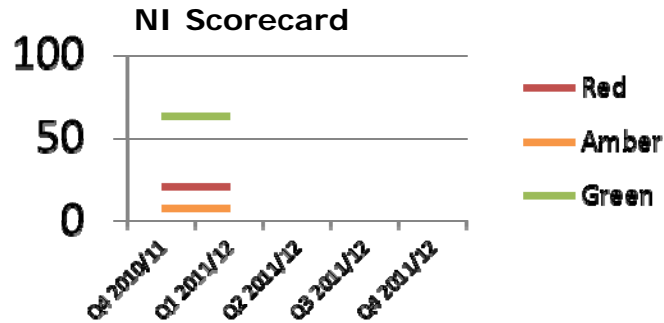
# One Council



## Rutland Council County Quarterly Performance Report

Quarter 1  
2011/12

# Corporate Health Summary



## Sickness Monitoring



The average days lost per employee figure for Quarter 1 across the whole Council was 1.03, a significant improvement on Quarter 4's figure of 1.64, and lower than any period in the previous year.

There were 108 total occurrences of sickness during Quarter 1, from a total of 85 employees. 7 of these were long term sickness (defined as more than 20 working days), and 101 were short term (defined as 20 working days or less).

# Creating a Brighter Future for All– Overall Performance



16 indicators are currently above target	3 indicators within 5% of target	2 indicators currently not meeting target
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Indicator	Target Status	Direction of Performance	Notes
NI043 – Young people within the youth justice system receiving a conviction in court who are sentenced to custody			
NI045 – young offenders engagement in suitable education, training and employment			
NI052 – Take up of school lunches		↔	No further results are available at present. Awaiting further news on Food Standards survey.
NI053 (a) – Prevalence of breast feeding at 6-8 weeks from birth			
NI053 (b) – Breast feeding - coverage			
NI057 – Children and young people's participation in high quality PE and sport		↔	
NI059 (a) – Percentage of initial assessment for children's social care carried out within 10 working days		↓	This drop in performance is due to an increase in referrals during May and June. Staffing vacancies also had a significant impact.
NI060 – Percentage of core assessments for children's social care carried out within 35 days of commencement		↓	Decrease in performance is due to the increase in referrals during May and June, and the impact of staff vacancies.
NI062 – Stability of placements for looked after children: number of moves		↑	
NI063 – Stability of placements of looked after children: length of placement		↑	Has moved back above target for the first time since Q4 9/10
NI064 – Child protection plans lasting 2 years or more		↔	Currently no children under child protection plans for this period of time.
NI065 – Percentage of children becoming the subject of Child Protection plans for a second or subsequent time		↑	Currently no children fulfil this criteria.

# Creating a Brighter Future for All– Overall Performance – page 2



16 indicators are currently above target	3 indicators within 5% of target	2 indicators currently not meeting target
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Indicator	Target Status	Direction of Performance	Notes
NI066 – Looked after children cases which were reviewed within required timescales		↔	Target of 92%. 100% achieved in Q1
NI067 – Percentage of child protection cases which were reviewed within required timescales		↔	Target of 100%. 100% achieved in Q1.
NI068 – Percentage of referrals to children’s social care going to initial assessment		↑	60.8% achieved in Q1 against a target of 60.9%, an improvement on Q4 figure of 47.9%.
NI103 – SEN – statements issued within 26 weeks		↔	All statements completed within timeframe, status remains at 100%
NI109 – Delivery of Sure Start children’s centres		↔	Children’s centres now fully established at Great Casterton and Oakham.
NI110 – Young people’s participation in positive activities		↔	Under review as the TellUs survey that this was a component of has been cancelled.
NI111 – First time entrants to the Youth Justice System aged 10-17			
NI113 – Prevalence of Chlamydia in under 25 year olds			
NI115 – Substance misuse by young people		↔	Under review as the TellUs survey that this was a component of has been cancelled.

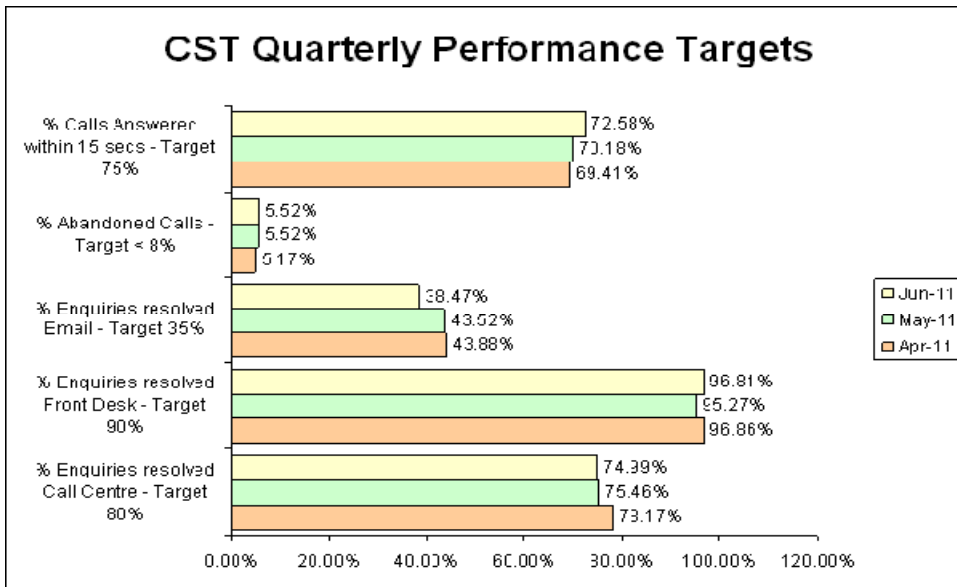
# Creating a Safer Community– Overall Performance



8 indicators are currently above target	3 indicators within 5% of target	2 indicators currently not meeting target
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Indicator	Target Status	Direction of Performance	Notes
NI15 – Serious violent crime rate			
NI16 – Serious acquisitive crime rate			
NI18 – Adult re-offending rates for those under probation supervision		↔	No figures have currently been provided for the Q1 period.
NI19 – Rate of proven re-offending by young offenders		↔	No figures have currently been provided for the Q1 period
NI20 – Assault with injury crime rate			
NI26 – Specialist support to victims of a serious sexual offence		↔	Still under development, waiting for further data from Central Government.
NI28 – Serious knife crime rate			
NI30 – Re-offending rate of prolific and priority offenders		↑	54% against a target of 45.1%, an improvement on last quarters figure of 48.8%
NI32 – Repeat incidents of domestic violence – within APACS when complete coverage is achieved			
NI38 – Drugs related (class A) offending rate			
NI47(b) – People killed or seriously injured in road traffic accidents		↑	
NI48(b) – Children killed or seriously injured in road traffic accidents			
NI143– Offenders under probation supervision living in settled and suitable accommodation at the end of their order			

# Improving Access to Services – Critical Success Factors



CST figures have shown a slight fall, in comparison with Quarter 4 2010/11 and also across the current quarter. This is in part due to the increased number of calls historically received during Q1 for Council Tax billing and Direct Debit setup.

The team also lost 2 members in February/March which has had an effect on resolution rates.

CST have also been actively managing junk email sent to the Enquiries address. They have managed to reduce this from 1000 a month, down to an average of 380. Non-junk email remains steady at an average of approximately 800 to the same address.

# Improving Access to Services – Overall Performance



3 indicators are currently above target	0 indicators within 5% of target	3 indicators currently not meeting target
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Indicator	Target Status	Direction of Performance	Notes
NI007 – Environment for a thriving third sector			
NI155 – Number of affordable homes delivered (gross)		↔	This is an annual indicator reported on during Q4
NI156 – Number of households living in temporary accommodation		↓	An increase from 2 to 4 households against last quarter, but still well below target.
NI157(a) – Processing of planning applications – Major Applications		↓	0% against a target of 60%. Reduced resources and high volumes of applications have been a factor.
NI157(b) – Processing of planning applications - Minor		↓	32% against a target of 65%. Reduced resources and high volumes of applications have been a factor.
NI157(c) – Processing of planning applications - Other		↓	50% against a target of 80%. Reduced resources and high volumes of applications have been a factor.

# Increasing our Cultural Sport and Rec Offer— Overall Performance



x indicators are currently above target	x indicators within 5% of target	x indicators currently not meeting target
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Indicator	Target Status	Direction of Performance	Notes
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There are currently no indicators associated with this Strategic Aim



# Maintaining High Levels of Employment and a Thriving Local Economy– Overall Performance



5 indicators are currently above target	0 indicators within 5% of target	0 indicators currently not meeting target
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Indicator	Target Status	Direction of Performance	Notes
NI151 – Overall Employment rate (working-age)		↑	
NI152 – Working age people on out of work benefits		↔	No change from previous quarter
NI153 – Working age people claiming out of work benefits in the worst performing neighbourhoods		↔	No change from previous quarter
NI171 – New business registration rate		↔	No change from previous quarter
NI173 – Flows on to incapacity benefits from employment		↔	No change from previous quarter

# Promoting Good Health and Wellbeing– Overall Performance



8 indicators are currently above target	0 indicators within 5% of target	1 indicators currently not meeting target
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Indicator	Target Status	Direction of Performance	Notes
NI039 – Rate of hospital admissions per 100,000 for alcohol related harm		↔	No figures have currently been provided for this quarter, awaiting data from PCT
NI123 – Stopping smoking		↔	No figures have currently been provided for this quarter, awaiting data from PCT
NI130 – Social care clients receiving Self Directed Support		↑	
NI141 – Percentage of vulnerable people achieving independent living		↔	
NI142 – Percentage of vulnerable people who are supported to maintain independent living		↔	
NI145 – Adults with learning disabilities in settled accommodation			
NI146 – Adults with learning disabilities in employment			
NI149 – Adults in contact with secondary mental health services in settled accommodation		↓	A small drop of 1% compared to last quarter.
NI150 – Adults receiving secondary mental health services in employment		↑	Has moved above target for the first time since Q4 09/10

# Protecting our Rural Environment – Overall Performance



5 indicators are currently above target	0 indicators within 5% of target	0 indicators currently not meeting target
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Indicator	Target Status	Direction of Performance	Notes
NI186 – Per capita reduction in CO2 emissions in the LA area		↔	This is an annual indicator reported on in Q4, using information provided by DEFRA.
NI188 – Planning to adapt to Climate Change		↔	This is an annual indicator reported on in Q4. RCC achieved Level2 for 2010/11 and is currently working toward Level3 with this NI
NI191 – Residual household waste per household		↓	A small drop compared to last quarter, but still well above target.
NI192 – Percentage of household waste sent for reuse, recycling and composting			
NI193 – Percentage of municipal waste land filled			