REPORT NO: 136/2013

Appendix A

SECTION ONE

Strategic Risk Register – All Scrutiny Panels

	Risk Ref	Impact	Likelihood	Risk Owner	Risk Manager
GREEN	3	Marginal	Low	Saverio Della Rocca	Janet Bilby

Risk Name: Organisational Development. Updated May 2013.

Risk Description: Failure to maintain and develop appropriate policies and procedures for the effective recruitment, retention and management of employees.

Risk Controls:

- Corporate induction programme.
- Core Values and Leadership Behaviours Framework now in place.
- New appraisal system is in place.
- Weekly One Council Briefing issued to communicate key issues to all staff.
- Recruitment procedures currently under review including the Recruitment pages of the website.
- New corporate approach to development of training plans being introduced.

- All policies/procedures are being reviewed on a cyclical basis. Since the beginning of the year, the following policies have been updated:
 - o Maternity, Paternity and Adoption
 - o Relocation
 - Secondment
 - o Pay
 - o Restructure
 - o Early Retirement
 - o Equality and Diversity
 - Flexible Working

- Induction process has been reviewed, revised programme due to commence from June 2013.
- Review of appraisal system being undertaken in May.
- Performance Development Reviews now substantially complete.

	Risk Ref	Impact	Likelihood	Risk Owner	Risk Manager
AMBER	5	Critical	Significant	Helen Briggs	Chris Jones

Risk Name: Media Influence. Updated March 2013.

Risk Description: Failure to manage the process of information/news release, resulting in adverse publicity within the local and national press.

Risk Controls:

- Communications Officer is first point of contact; he has built up a good relationship with the press.
- Communications Strategy includes a policy on dealing with enquiries from the press.
- Communication is a standing item on the SMT agenda. Pro-active communication is discussed where relevant.
- Use of press releases to put information across in the format we want.

Actions:

No further action required at this time.

	Risk Ref	Impact	Likelihood	Risk Owner	Risk Manager
AMBER	10	Critical	Significant	Helen Briggs	Dave Brown

Risk Name: Significant business interruption. Updated May 2013.

Risk Description: Failure to be resilient should the Council face a number of key threats e.g. loss of key staff (skills/knowledge), loss of ICT, loss of data, loss of fuel, loss of utilities, loss of vehicles.

Risk Controls:

- Review of business continuity management arrangements.
- Business Continuity Plans now in place for key areas, for example:
 - Loss of Accommodation

Actions:

- New Policy Document, Business Impact Analysis and response plans compiled.
- Testing of business continuity plans to be planned.
- Review of BCP's completed by Operational Director, some minor actions to be resolved.
- A Business Continuity exercise is scheduled for 22nd May 2013.

	Risk Ref	Impact	Likelihood	Risk Owner	Risk Manager
AMBER	15	Critical	Low	SMT	SMT

Risk Name: Contracted services - Updated May 2013

Risk Description: Failure of a major contractor to provide key council services.

Risk Controls:

- Liaison with contractors to monitor performance and overall financial stability.
- Overview of their performance.
- Annual company check undertaken.

Actions:

- · Instigate monthly company checks for key contractors.
- A review of financial check requirements as part of financial procedures to be undertaken.
- Review of debt management arrangements (inc. how on-going financial assessments should be undertaken).

	Risk Ref	Impact	Likelihood	Risk Owner	Risk Manager
AMBER	17	Critical	High	Helen Briggs	Victoria Brambini

Risk Name: Corporate Capital Strategy. Updated May 2013.

Risk Description: Failure to plan and deliver capital projects within time-limited availability of the funding.

Risk Controls:

- Project Management and governance arrangements in place.
- Capital Allocations Project Board (Education) established.
- · Regular project board meetings taking place, involving school reps and officers/members.

Actions:

- CIL Infrastructure Projects List being detailed to form part of consultation on CIL.
- Prioritisation process for projects pursuant to corporate strategic aims and objectives being developed.
- Development of corporate capital investment strategy underway Strategy is to be presented to Cabinet on 18th June 2013.

	Risk Ref	Impact	Likelihood	Risk Owner	Risk Manager
AMBER	18	Critical	High	Helen Briggs	Kendrew WG

Risk Name: Cottesmore Base

Risk Description: Not being prepared for the arrival of the Army.

Risk Controls:

• Close liaison with the Army.

Actions:

- Cottesmore WG reactivated and relevant sub groups formed.
- Police and other partners engaged.
- Visit to Germany took place May 2012.
- Induction pack prepared.
- · School admissions being progressed.
- Lobbying for funding with LGA, DfE and CLG.

	Risk Ref	Impact	Likelihood	Risk Owner	Risk Manager
AMBER	20	Critical	High	Helen Briggs	Helen Briggs

Risk Name: Political Leadership.

Risk Description: Turbulence within the political leadership.

Risk Controls:

- Succession planning.
- Member development.

Actions:

• Regular 121's with Leader to discuss risks and mitigation.

	Risk Ref	Impact	Likelihood	Risk Owner	Risk Manager
AMBER	21	Critical	Significant	S Della Rocca/Carol Chambers	Andrea Grinney/Victoria Todd

Risk Name: Welfare Reform. Updated May 2013.

Risk Description: Failure to be prepared for the welfare reform changes.

Risk Controls:

- New local Council Tax scheme now in place.
- Pro-active work undertaken with affected groups.
- Hardship fund setup.
- · Tracking developments in respect of Universal Credit.

Actions:

- Continuous assessment of the impact on vulnerable people and the services they may require as a result of the changes.
- Liaising with DWP over the role of the Local Authority in Universal Credit.
- A Welfare Reform report is going to SMT on 28th May 2013 to update the management team on developments.
- Council are attending a Benefit Cap National Implementation Planning Event in June 2013.

	Risk Ref	Impact	Likelihood	Risk Owner	Risk Manager
AMBER	27	Critical	Significant	Helen Briggs	Janet Bilby

Risk Name: Retention and Recruitment of Senior Staff. Added January 2013.

Risk Description: The increase in accusations made against officers who were unable to respond and, as a result, the retention of these staff and subsequent recruitment is a cause for concern.

Risk Controls:

• On-going support provided for members of staff.

• Use of press releases/website to put information across to the public.

- Independent report commissioned on the actions of RACP.
 Resolution of special Council meeting 10th January 2013.

SECTION FIVE

Strategic Risk Register - Resources Directorate Scrutiny Panel

	Risk Ref	Impact	Likelihood	Risk Owner	Risk Manager
AMBER	4	Critical	Significant	Helen Briggs	Debbie Mogg

Risk Name: Member Development. Updated May 2013.

Risk Description: Failure to provide timely and relevant training and development to Members to enable them to undertake their roles effectively.

Risk Controls:

- · Ad hoc training on specific issues/policies as needed.
- Job descriptions for portfolio holders.
- Support to members through RIEP and leadership centre development programme.
- Induction programme for all members has been delivered.

- A programme of specific training is currently being compiled.
- Some elements of the training programme will be:
 - o A mixture of briefing topics on matters of current interest (eg. Public Health legislation).
 - o Sessions organised through East Midlands Councils covering decision making on areas like Appeals and Finance.
 - o Advice on dealing with Fraud Awareness and Code of Conduct issues/enquiries.
- Evaluation of the training provided and ongoing assessment of any further needs.
 - The Head of Internal Audit Consortium has suggested a training plan for members of Audit and Risk Committee which is currently being reviewed.
- Following Annual Council, a review is to be conducted of whether Members of new committees/panels have already received relevant training.

	Risk Ref	Impact	Likelihood	Risk Owner	Risk Manager
AMBER	6	Critical	Significant	Saverio Della Rocca	Debbie Mogg

Risk Name: Responding to new legislation. Updated May 2013.

Risk Description: Failure to identify and prepare for new legislation and the impact it may have on service delivery.

Risk Controls:

- Responsibility for responding to new legislation is included in the job descriptions of all Strategic Management Team Members.
- This is part of the role of the Monitoring Officer.
- SLA with legal services includes identification and advice on new legislation.

Actions:

- Regular updates are taken to Cabinet as legislation develops and the impact on RCC is understood.
- In the last Quarter the Council has agreed action in response to various changes in legislation, including:
 - Local Council Tax Support Scheme.
 - o Community Right to Bid.
 - o Local Financial Crisis Support.
 - o Community Infrastructure Levy.

	Risk Ref	Impact	Likelihood	Risk Owner	Risk Manager
AMBER	9	Critical	Significant	Saverio Della Rocca	Mike Baish

Risk Name: Financial Position. Updated May 2013.

Risk Description: Failure to keep the Medium Term Financial Plan (MTFP) in balance.

Risk Controls:

- 5 year MTFP updated after Local Government settlement (January 2013).
- Cabinet sponsored savings programme in place key savings projects identified.
- MTFP reflects changes to financial environment e.g. business rates retention is now factored in.
- Potential savings projects also identified will be pursued if required.
- Robust financial management.
- Monitoring of achievement of New Homes being undertaken monthly.

- Monitor of business rates retention being undertaken monthly.
- Use of reserves.

- Close monitoring of savings achievement to be formally reported in Quarter 1 2013/14.
- Implement agreed savings projects.
- Keep MTFP updated.