



Key points from carer survey:

150 surveys sent out to known carers. 24 sent to carer groups. Strategy was also available online and distributed to the young carers group. This is the headline analysis as some surveys may still be returned later and contribute to the action plans.

Responses to 24/5/2012:

24 completed surveys returned of which all were current carers (of these 24 – 2 were no longer actively caring for someone)

4 completed online

= 28 total

11 were carers for older people

10 didn't specify

2 parent carers

4 carers for people with physical disabilities

1 carer for someone who was terminally ill

Question 1:

Do you find the layout and content of the draft strategy easy to follow:

Response: 26 yes
2 no

Question 2:

Do you think that the draft strategy will address the current concerns and priorities of carers?

Response: 27 yes
1 no

Question 3:

Of all the issues included in Leicestershire and Rutland's Carer Strategy, which do you think is the most important and why?

Responses: Early intervention
Support for carers at home including breaks
Support for the emotional and physical wellbeing of carer

Question 4:

Please add any further comments that you have on the draft strategy:

Responses to this varied – some comments were:

- **make it easier for carers to get information on where they can get help initially**

- **success measures to demonstrate progress are needed**
- **plain English in documents please**
- **information on where to find help would be useful**
- **a list of approved agencies or suppliers of assistance would help**
- **recognise and plan for the growing demand on services in the future**
- **The first contact point is critical**
- **Not everyone is on a computer**
- **Can Rutland do more for parent carers?**
- **Can thought be given to the threshold of over ten hours care per week being the definition of a carer?**
- **A list of ways carers can be supported would be helpful**

By far the overarching theme was more information for carers and early recognition to help them access support.

A large number also wanted access to a list of support so that they could find it easily.