

ANNEX 1 – Detailed Scheme Description

For more detail on how to complete this template, please refer to the Technical Guidance

Scheme ref no.
E11
Scheme name
Care Act Enablers
What is the strategic objective of this scheme?
<ul style="list-style-type: none">• To ensure that the requirements of the Care Act are effectively planned, developed and implemented and Rutland County Council meets its statutory requirements.• To develop an effective access and information system providing people with a range of information in suitable formats so that they can make informed choices. This will include access to independent financial advice and advocacy.• To develop our advocacy services locally so that they are fit for purpose and people are able to be actively involved in the assessment and care management process.• To develop our payment and charging systems so that they are transparent, can support the introduction of the care cap and the care account.• To ensure that people's needs are proactively identified and they can access a quality assessment of their needs. (This will require the development and resourcing of a Training and Organisational Development Plan)• To ensure that carers can access a range of support & services locally which enable them to continue to care (without having a detrimental effect on their independence, health and wellbeing.)• To develop our commissioning capacity and skills to meet the requirement of the Care Act so that people can access a range of good quality support (universal, preventative and targeted in Rutland).• To continue to develop our safeguarding arrangements so that people's welfare is promoted and they are protected.• To ensure our ICT systems are fit for purpose and improve functionality - both finance and ICT systems.
Overview of the scheme
Please provide a brief description of what you are proposing to do including:

- What is the model of care and support?
- Which patient cohorts are being targeted?

This scheme is designed:

- To review local guidance and policies to ensure that the requirements of the Care Act (2014) are met and the prevention agenda is pivotal.
- To review the current service user and carer' pathway and assessment and support planning tools to ensure that a) people can access to the care and support that they need and b) the tools are compliant with the requirements of the Care Act (2014)
- To develop a range of assessment options including "light touch" options for service users and carers to ensure that assessments are proportionate (for those who prefer this type of assessment and it's most suitable).
- To ensure that all service users and carers have an individual care and support plan (or if they prefer a joint one).
- To review and develop the current carers offer (respite services and direct payments) with a view to ensuring that the right level and type of services and support are available, access is equitable and funds are sufficient.
- To ensure that health and social care staff are aware of the new requirements and importantly have the right "mind-set" to offer the right level of preventative support.
- To ensure that the changes are appropriately communicated and the public & partners are aware of the changes and what they can expect.
- To develop our access and information services so that people can make informed choices. Importantly this should be developed in partnership with our health partners, third sector colleagues and the public etc.

The delivery chain

Please provide evidence of a coherent delivery chain, naming the commissioners and providers involved

A robust Governance structure exists with work stream leads (Heads of Service) driving forward various elements of the scheme- finance and charging, safeguarding, assessment and eligibility, carers and transitions. We also have more cross cutting work streams leading support planning, commissioning, access and information, ICT, communications. This work sits within the Rutland County Council Transformation Programme. The Transformation Board Meeting, chaired by Gladys Rhodes-White Interim Director of Adult Social Care, takes overall responsibility for this programme

of work.

Work streams have internal representation from frontline staff and managers, external representation from East Leicestershire and Rutland Clinical Commissioning Group in the form of Yasmin Sidyot (Strategic Commissioning Manager). Other members of the work stream include key Third Sector stakeholders such as the Alzheimer's Society, Older Persons Forum, Rutland Community Spirit and Healthwatch. Rutland There are also plans to involve service users and carers through involvement in meetings, consultation exercises and the provision of information.

The evidence base

Please reference the evidence base which you have drawn on

- to support the selection and design of this scheme
- to drive assumptions about impact and outcomes

The Care Act (2014) requires us to develop certain services to meet the needs of people in our local community and these are "a given". We have completed a gap analysis based on this and prioritised those areas where Rutland County Council needs to develop/improve. This has been a desk top exercise involving looking at a detailed breakdown of the clauses of the Act and what's currently available. Our Heads of Service have led on this valuable piece of work, the outcome of which has directed our project planning. We will be taking a whole systems approach by focusing on strategy, our systems & processes, our structures, staff, skills and the value base underpinning our work.

Investment requirements

Please enter the amount of funding required for this scheme in Part 2, Tab 3. HWB Expenditure Plan

Our plan recognises the following investment in 2015/16 to support enabling of the Care Act: £110k. The majority of costs linked to implementation of the Care Act (2014) are linked to investment in systems including both finance and ICT systems (to improve functionality).

Impact of scheme

Please enter details of outcomes anticipated in Part 2, Tab 4. HWB Benefits Plan

Please provide any further information about anticipated outcomes that is not captured in headline metrics below

KEY PERFORMANCE INDICATORS

- Numbers of assessments completed
- Numbers of personal budgets established
- Numbers of assessments which move to support plans and personal budgets
- Numbers of carers who feel able to continue in their caring role as a result of the involvement.
- Maintenance or improvements in health and wellbeing.

- Improved quality of life.
- Improved customer satisfaction.

Feedback loop

What is your approach to measuring the outcomes of this scheme, in order to understand what is and is not working in terms of integrated care in your area?

- GP health surveys
- Carers surveys
- Service Users surveys
- Staff surveys (health and social care)
- Feedback from Rutland County Council social care and promoting independence teams
- Data and feedback from the Third Sector.

What are the key success factors for implementation of this scheme?

- Increase in the number of personal budgets and direct payments.
- Increase in the numbers of people accessing independent financial advice.
- Increase and improvement in the range of information available to the public. (Rutland residents will be aware of where and how they can access services and support)
- Improvement in the quality of social care assessments (focussing on “wellbeing”)
- Availability of a market position statement and the development of good quality local services.
- Development of a range of assessment options including self-service.
- More carers will continue to care for vulnerable people and will be able to do this for longer
- RCC will be able to allocate funding available in a fair and transparent way but which targets those most in need
- Key stakeholders will have a good understanding and working knowledge of the Care Act (2014) and local priorities. They will also be able to influence the priority setting and project management.
- Our safeguarding arrangements will meet the requirements of the Care Act and will be fit for purpose.