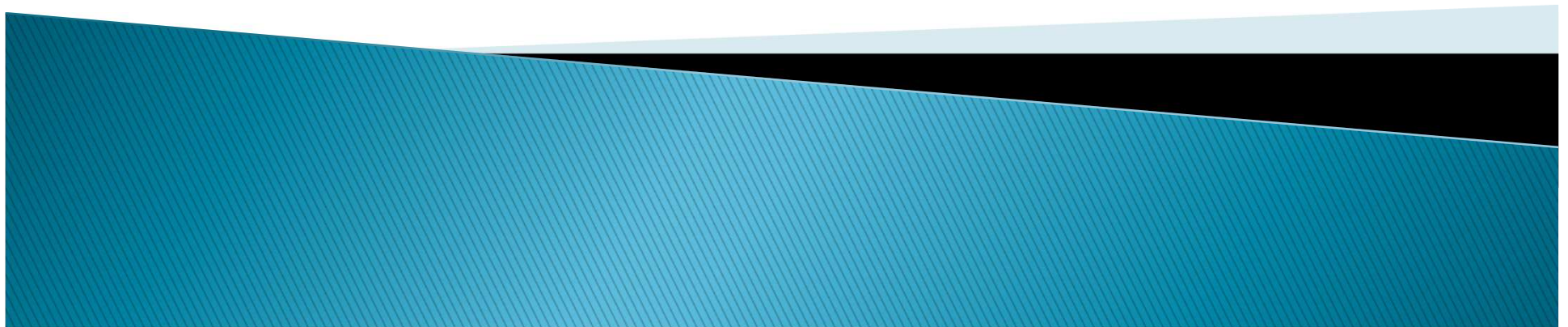


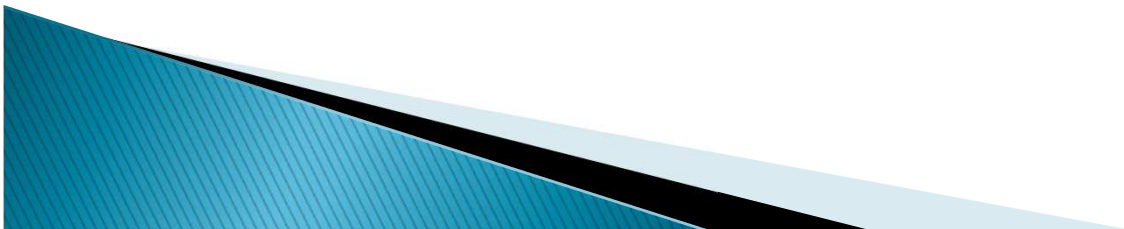
Rutland GP surgeries response to Covid 19

Rutland Health Primary Care Network



First wave

- ▶ Staffing
- ▶ PPE availability
- ▶ Lack of IT equipment for home working
- ▶ Shielded patients
- ▶ “ Hot “ patients
- ▶ Total triage model
- ▶ Accurx video consulting



First wave (2)

- ▶ Safe face to face consultations
- ▶ Communicating with patients
- ▶ Dispensing – medicines collections
- ▶ NHSE directions and changes
- ▶ NHS111 direct booking CCAS
- ▶ Staff risk assessments
- ▶ Reduced waiting times for appointments
- ▶ Additional phone lines
- ▶ Online consulting
- ▶ Minor injuries unit maintained



Summary of changes

- ▶ Rapidly changing NHSE directions
- ▶ Total triage
- ▶ Online consultations
- ▶ Medicines collection
- ▶ Structural changes to buildings
- ▶ Care home weekly check- in



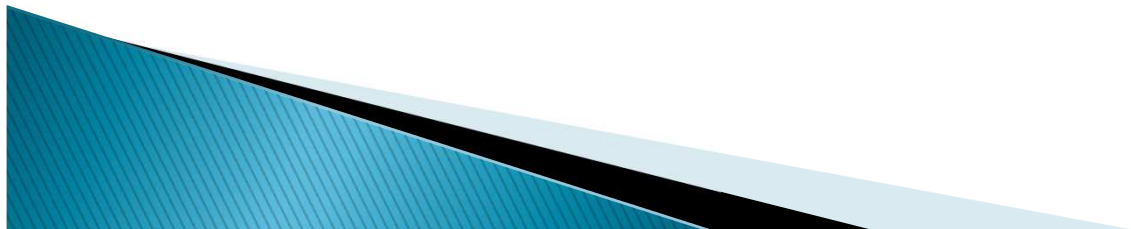
Recovery and restoration

- ▶ Backlog of long term condition reviews
- ▶ Increased patient demand – e.g Oakham Medical Practice phone activity 61% greater than February
- ▶ Reduced F2F capacity due to safe consulting procedures and PPE changes
- ▶ Staff shortages due to self isolation and childcare issues
- ▶ Increased patient queries about delayed hospital appointments



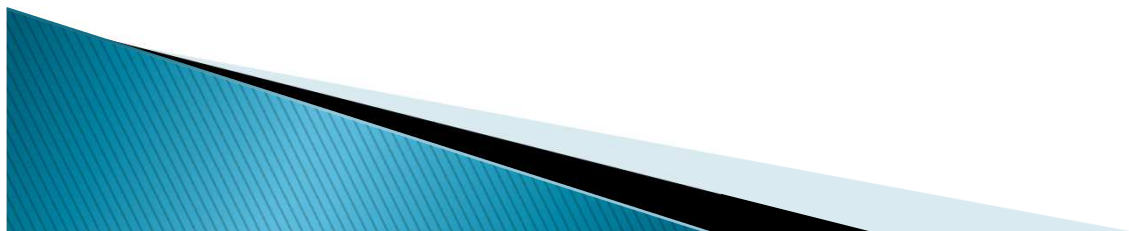
Restoration and recovery

- ▶ Physicians associate to increase long term conditions review capacity
- ▶ Practices now offering most if not all services
- ▶ Demand increased
- ▶ Impact of virtual hospital consultations



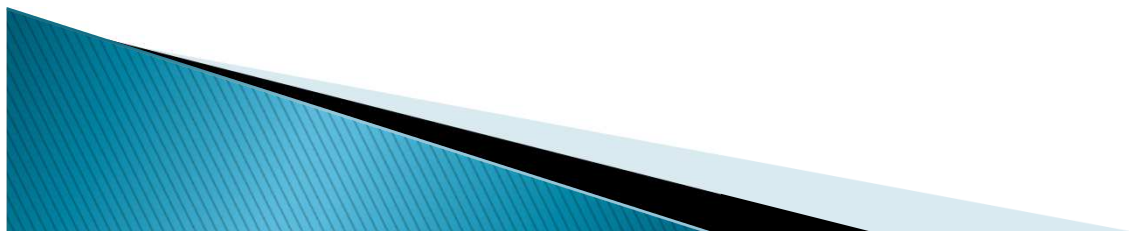
PCN additional clinical staff

- ▶ First Contact Physiotherapist
- ▶ 2 x PCN pharmacists
- ▶ Physicians associate (from November 2nd)
- ▶ Home visiting service provided by CCG



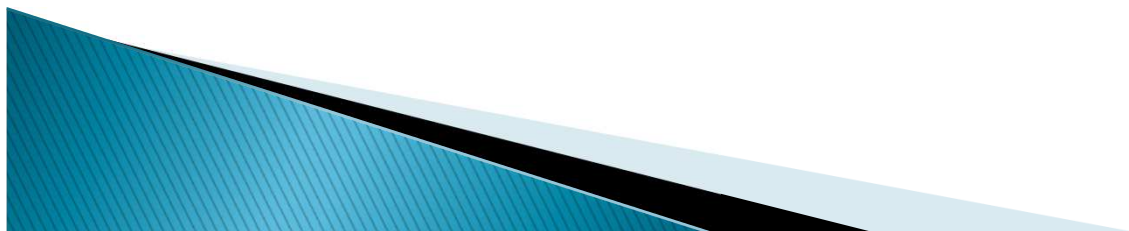
Covid Antibody testing

- ▶ All practices can offer antibody testing to health and care staff.
- ▶ Results should be interpreted with caution because the presence of antibodies does not mean immunity to Covid, and there is some evidence that antibody levels decline with time.
- ▶ Antibody testing is therefore not a clinical priority for the primary care network.



Flu vaccinations

- ▶ Flu campaign under way at all sites for over 65s, children and high risk people under 65
- ▶ Changes in eligibility have increased numbers after flu vaccine stocks were ordered.
- ▶ Changes to procedures
- ▶ Foundation dentists provided by CCG (we hope)
- ▶ Increased uptake this year



Risks

- ▶ Staff resilience
- ▶ Empingham Medical Practice system change to System one
- ▶ Premises – shortage of clinical space
- ▶ Demands on PCN staff – new targets
- ▶ Enhanced Care in Care Homes MDT
- ▶ DHU out of hours provision at RMH
- ▶ Clinical risk of UHL results not being visible at PCH

